

Official Record Index

Item No.	Description	Date Entered into Record
1.	Request/approval to study for discontinuance	
2.	Memo to the Record (Closest Office Change)	
3.	Notice (if appropriate) to Headquarters of suspension	
4.	Highway map with community highlighted	
5.	Eviction notice (if appropriate)	
6.	Building inspection report and original photos of building deficiencies (if appropriate)	
7.	Post Office and community photos	
8.	Form 150, <i>Postmaster Workload Information</i>	
9.	Worksheet for calculating work service credit	
10.	Window transaction record	
11.	Record of incoming mail	
12.	Record of dispatched mail	
13.	Administrative postmaster/OIC comments	
14.	Inspection Service/local law enforcement vandalism reports	
15.	Post Office fact sheet & Memo to Record	
16.	Community fact sheet	
17.	Alternate service options/cost analysis	
18.	Form 4920, <i>Post Office Closing or Consolidation Proposal—Fact Sheet</i> (with past three fiscal years of total revenue and revenue units)	
19.	Analysis of investigative findings/recommendations	
20.	Questionnaire instruction letter to postmaster/OIC	
21.	Cover letter, questionnaire, and enclosures	
22.	Returned customer questionnaires and Postal Service response letters	
23.	Analysis of questionnaires	

Item No.	Description	Date Entered into Record
24.	Community meeting roster	
25.	Community meeting analysis	
26.	Community meeting letter (if community meeting held prior to questionnaire)	
27.	Petition and Postal Service response letter (if appropriate)	
28.	Congressional inquiry and Postal Service response letter (if appropriate)	
29.	Proposal checklist	
30.	District notification to Government Affairs	
31.	Instructions to postmaster/OIC to post proposal	
32.	Invitation for comments exhibit	
33.	Proposal exhibit	
34.	Comment form exhibit	
35.	Instructions for postmaster/OIC to remove proposal	
36.	Round-date stamped proposals and invitations for comments from affected offices	
37.	Notification of taking proposal and comments under internal consideration	
38.	Customer comments and Postal Service response letters	
39.	Premature Postal Rate Commission appeal and Postal Service response letter (if appropriate)	
40.	Analysis of comments	
41.	Revised proposal (if appropriate)	
42.	Updated Form 4920 (if appropriate)	
43.	Certification of record	
44.	Log of Post Office discontinuance actions	
45.	Transmittal to Vice President, delivery and retail, from district manager, customer service and sales	
46.	Headquarters' acknowledgment of receipt of record	
47.	Final determination transmittal letter from Headquarters	



Item No.	Description	Date Entered into Record
48.	Instruction letter to postmaster/OIC on posting	
49.	Round-date stamped final determination cover sheets	
50.	<i>Postal Bulletin Post Office Change Announcement</i> form	
51.	Appeal letter (if appropriate)/No appeal letter	
52.	Public notice postings on appeal (if appropriate)	



04/19/2011

MARK MARTINEZ
DISTRICT MANAGER
MID-AMERICA PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the MO - 04 congressional district.

Post Office Name:	AMORET
Zip+4 Code:	64722-9998
EAS Level:	55
Finance Number:	280132
County:	Bates
Proposed Admin Office:	BUTLER
ADMIN Miles Away:	15.4
Near Office Name:	PLEASANTON
Near Miles Away:	11.7
Number of Customers:	
Post Office Box:	62
General Delivery:	1
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	63
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster retired on 11/01/2010.

1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service.
3. Regular and effective service can be provided by a Rural Carrier from Butler MO 15.42 miles away. 4.
There are 4 other post offices within a 15 mile radius.

HARRY BELCHER
Manager, Post Office Operations

Approval to Study for Discontinuance:

MARK MARTINEZ
DISTRICT MANAGER
MID-AMERICA PFC

04/19/2011

DATE

cc: Area Manager, Public Affairs and Communication

6/16/2011

Memo to Record

Subject: Closest Office

On 6/16/2011 the Amsterdam Post Office was taken out of a Discontinuance Study. Therefore on the Amoret Study the closest office was changed from Pleasanton KS to Amsterdam MO.

This change is reflected on Item Number 1 & Item Number 18.

Heather Mitchem
Investigative Coordinator



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: AMORET State: MO Zip Code: 64722
Area: WESTERN District: MID-AMERICA PFC
Congressional District: MO - 04 County: Bates
EAS Grade: 55 Finance Number: 280132
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

Date: 06/14/2011
Fax No: (816) 374-9120

Docket: 1352999-64722

Item Nbr: 4

Nbr: 1

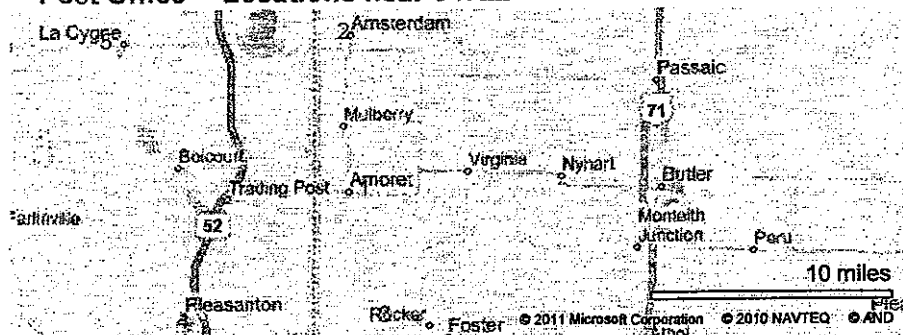
A service of



Post Office™ Locations

[PRINT](#) | [BACK](#)

Post Office™ Locations near 64722



1 Post Office™

Location -

AMORET

101 STATE ROUTE 52
AMORET, MO 64722-9998
(800) ASK-USPS
(800) 275-8777

1.4 mi

Business Hours

Mon-Fri
7:30am-12:00pm
1:00pm-4:15pm
Sat
8:00am-9:45am
Sun
closed

Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

2 Post Office™

Location -

AMSTERDAM

101 MAIN ST
AMSTERDAM, MO
64723-9998
(800) ASK-USPS
(800) 275-8777

5.4 mi

Business Hours

Mon-Fri
8:30am-12:00pm
12:30pm-4:15pm
Sat
8:30am-10:00am
Sun
closed

Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

3 Post Office™

Location - FOSTER

203 MAIN ST
FOSTER, MO 64745-9998
(800) ASK-USPS
(800) 275-8777

6.7 mi

Business Hours

Mon-Fri
7:15am-11:15am
Sat
8:15am-9:15am
Sun
closed

Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

4 Post Office™

Location -

PLEASANTON

1004 MAIN ST
PLEASANTON, KS
66075-9998

Business Hours

Mon-Fri
8:30am-4:30pm
Sat
8:30am-10:30am
Sun

Services

PO Boxes Online

Service hours may vary. Please check link for business hours.



Eviction Notice

A. Office

Name: AMORET State: MO Zip Code: 64722
Area: WESTERN District: MID-AMERICA PFC
Congressional District: MO - 04 County: Bates
EAS Grade: 55 Finance Number: 280132
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

Date: 06/14/2011
Fax No: (816) 374-9120



Building Inspection Report

A. Office

Name: AMORET State: MO Zip Code: 64722
Area: WESTERN District: MID-AMERICA PFC
Congressional District: MO - 04 County: Bates
EAS Grade: 55 Finance Number: 280132
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

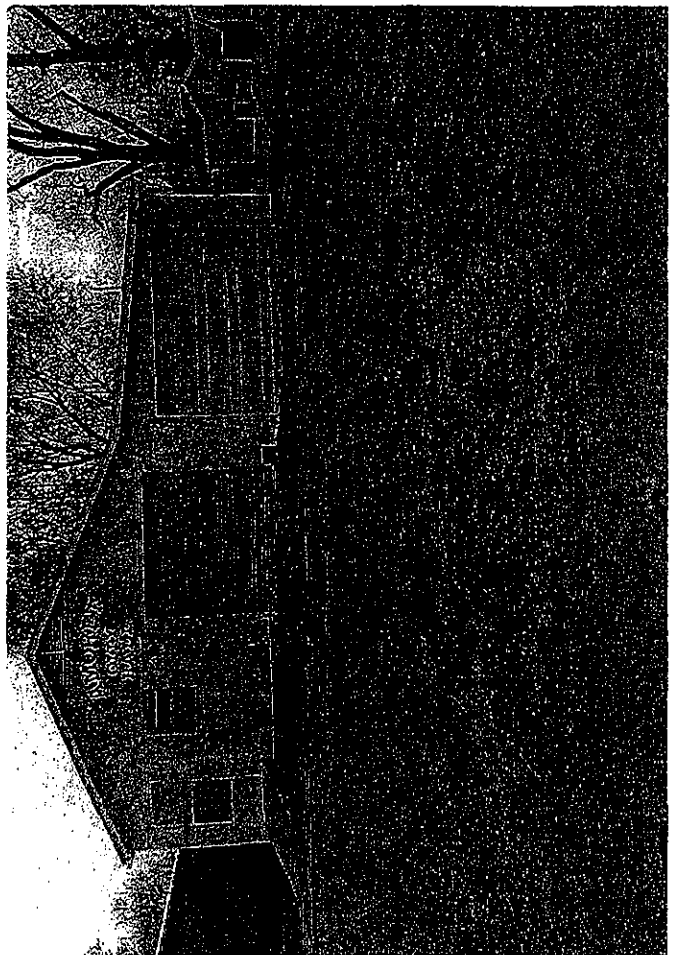
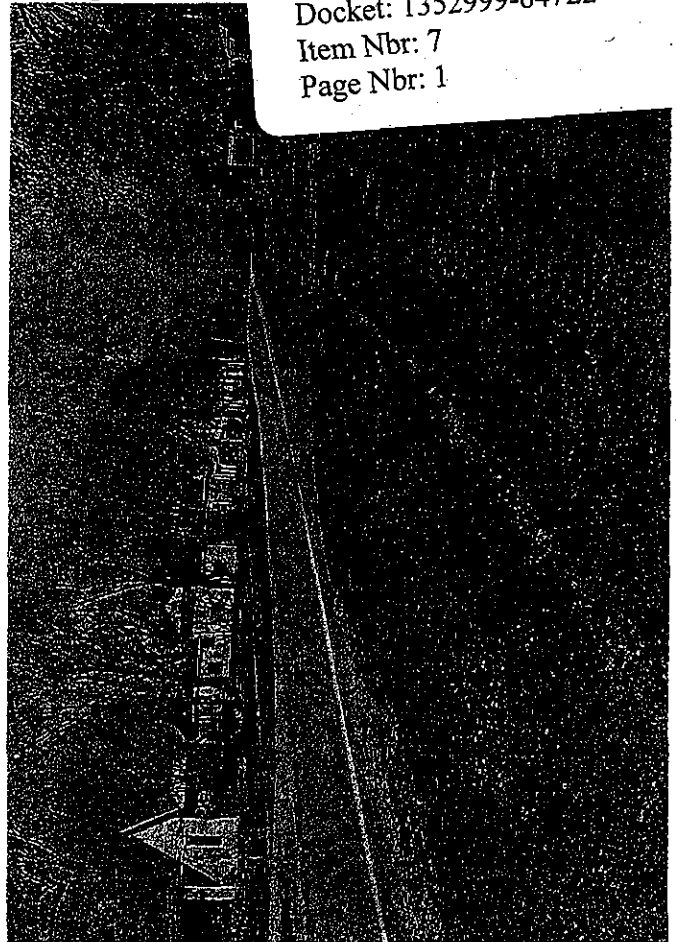
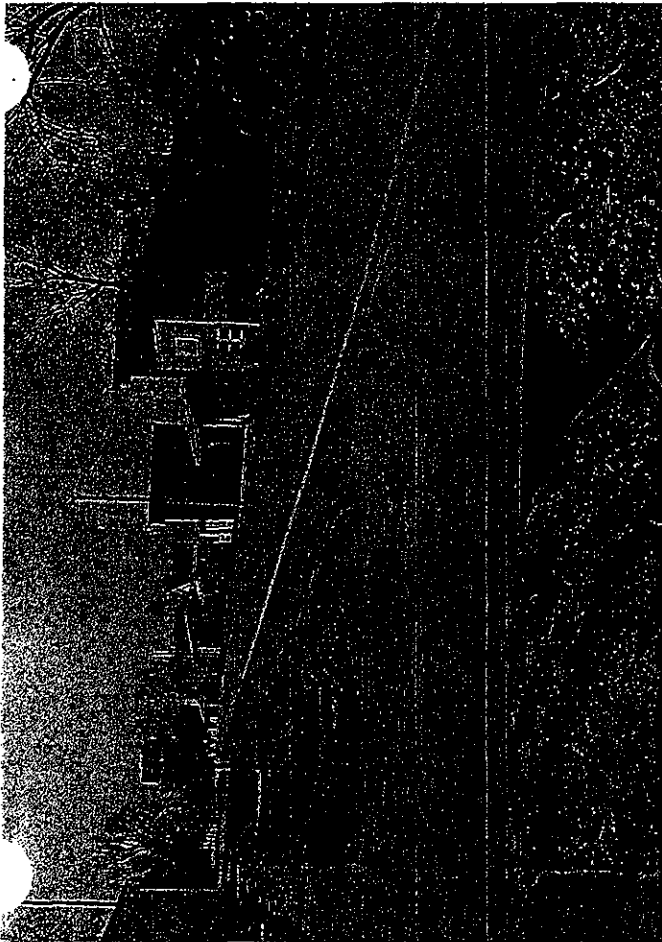
• There was no building inspection report nor photos for this office

Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

Date: 06/14/2011
Fax No: (816) 374-9120

Docket#

Docket: 1352999-64722
Item Nbr: 7
Page Nbr: 1

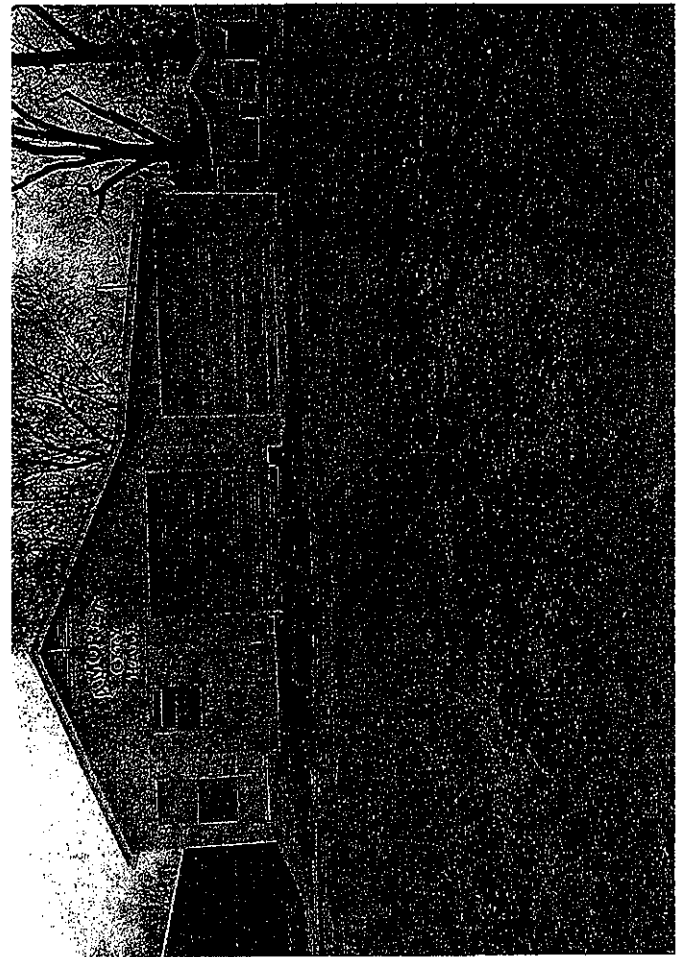
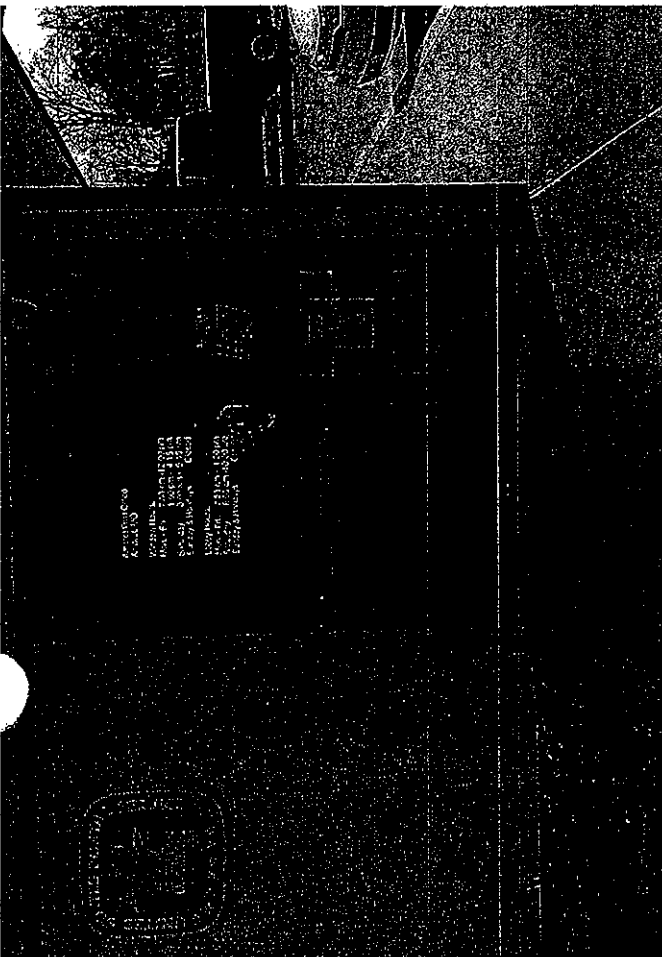
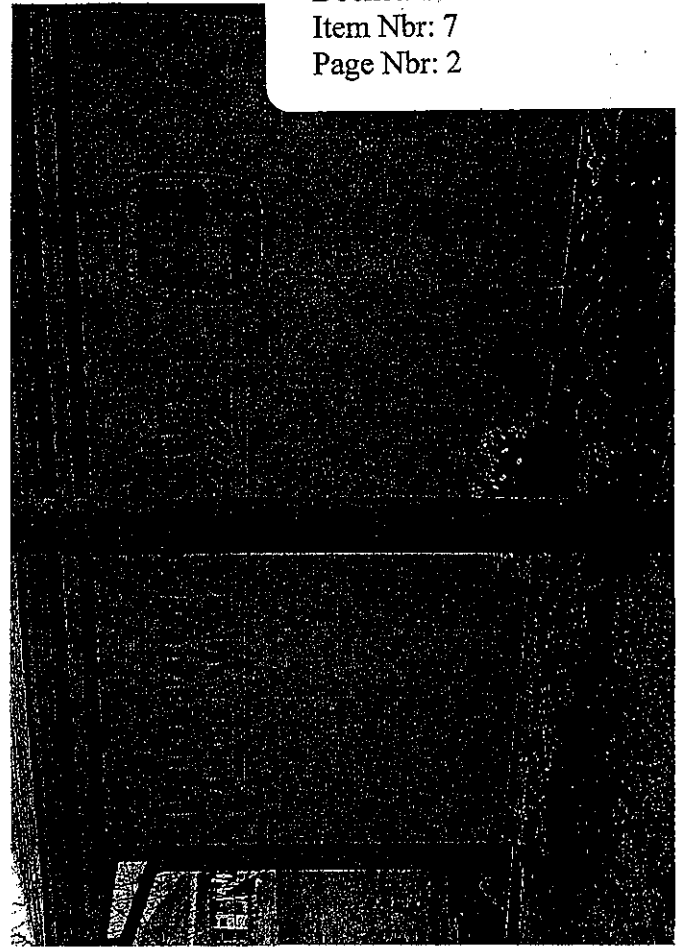


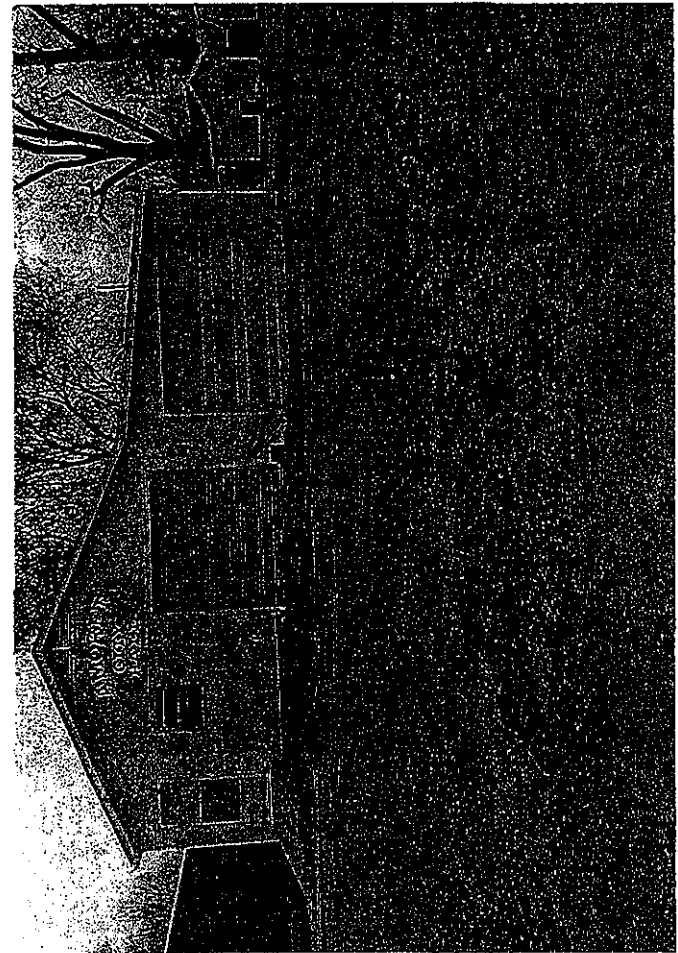
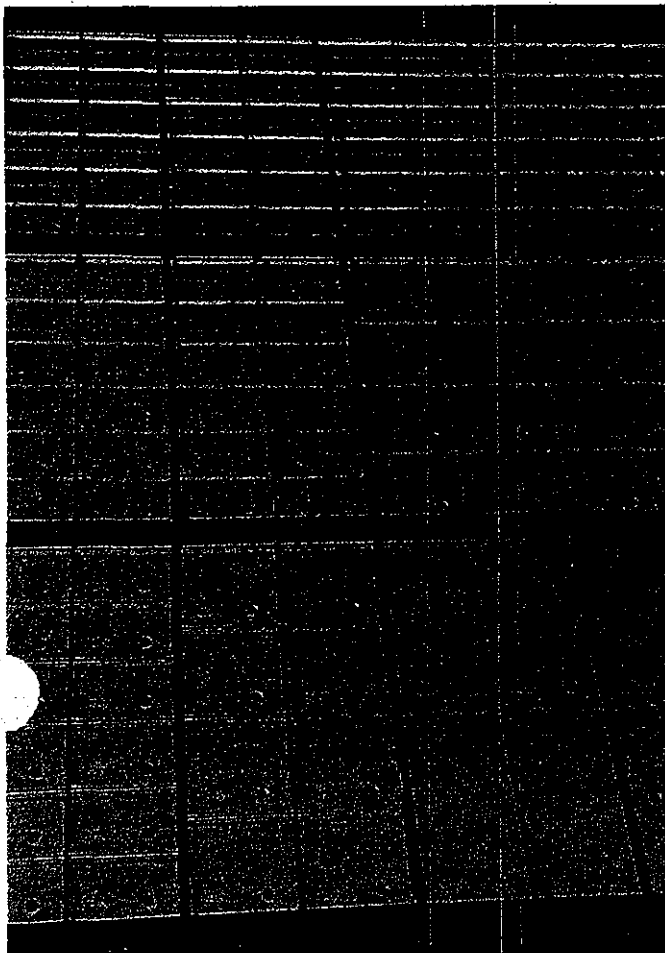
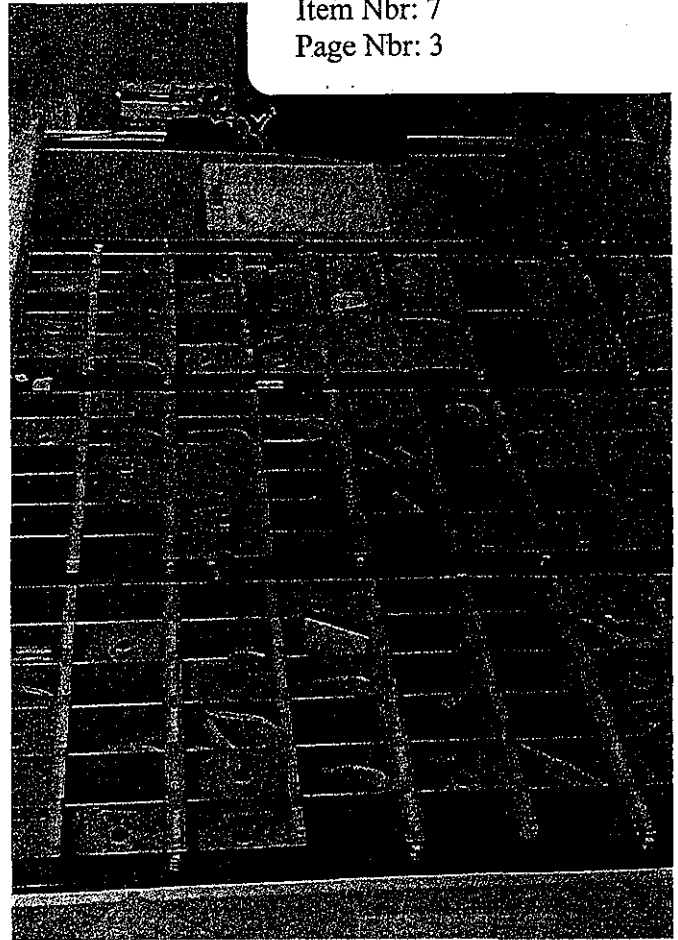
Docket # 13

Docket: 1352999-64722

Item Nbr: 7

Page Nbr: 2





PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code AMORET, MO 64722		Postmaster's Signature Shellie Wisdom	Date 04/22/2011
District Office, State & Zip Code MID-AMERICA PFC, MO 64108		District Manager's Signature Mark Martinez	Date 04/20/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		55
2.	Finance Number	(1-6)	280132
3.	General Delivery Families Served	(7-9)	1
4.	Post Office Boxes/Call Boxes Rented	(10-15)	62
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	Y
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	Y
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

Docket 1352999
Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	1	0
Post Office Boxes/Call Boxes Rented	62	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1625, Carrier Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a sorting, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: AMORET
 Office Zip+4: 64722 -9998 District: MID-AMERICA PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>1</u>	X 1.0	=	<u>1</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>62</u>	X 1.0	=	<u>62</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>63</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>26</u> units	=	<u>13.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>38.00</u>

Activity WSCs 63 + Revenue WSCs = 38.00 Base WSCs 101.00 = EAS Grade E

Previous evaluation: EAS grade 55

Effective date of change in service hours: 6/27/2011 (if appropriate)
 (when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

JOANNE DEAN

JOANNE.T.DEAN@USPS.GOV

Printed Name

Signature

MID-AMERICA PFC District Review Coordinator

04/20/2011

Title

Date



04/06/2011

OIC/POSTMASTER

SUBJECT: AMORET Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to AMORET customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the AMORET Post Office for a 2-week period. The surveys should begin 04/09/2011 and end on 04/22/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 04/23/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact JOANNE DEAN, Post Office Review Coordinator, at (816) 374-9686.

JOANNE DEAN

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1352999

Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1352999

Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1352999

Window Transaction Survey

Window Transaction Survey

8.1

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 AMORET 64722 - 9998
Dates Recorded 04/09/2011 through 04/22/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/09	83	12	21	8	0	6	0	0
Sun - 04/10	0	0	0	0	0	0	0	0
Mon - 04/11	87	27	11	8	0	4	0	0
Tue - 04/12	21	17	8	12	0	0	0	0
Wed - 04/13	65	31	10	106	1	0	0	0
Thu - 04/14	59	17	36	22	0	1	0	0
Fri - 04/15	26	12	8	2	0	2	0	0
Sat - 04/16	22	15	13	8	1	1	0	0
Sun - 04/17	0	0	0	0	0	0	0	0
Mon - 04/18	33	24	11	28	1	2	0	0
Tue - 04/19	22	16	3	2	0	1	0	0
Wed - 04/20	48	28	5	100	0	2	0	0
Thu - 04/21	16	22	6	4	0	4	0	0
Fri - 04/22	19	19	6	14	0	1	0	0
TOTALS	501	240	138	314	3	24	0	0
Daily Average	41.8	20.0	11.5	26.2	0.3	2.0	0.0	0.0

Signature of Person Making Count: HEATHER MITCHEM
Printed Name: HEATHER MITCHEM
Date: 04/26/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4

AMORET 64722 - 9998

Dates Recorded

04/09/2011 through 04/22/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 04/09	4	0	2	0	0	0	1	0
Sun - 04/10	0	0	0	0	0	0	0	0
Mon - 04/11	35	0	1	0	0	4	1	0
Tue - 04/12	12	0	2	0	1	1	1	0
Wed - 04/13	9	0	0	0	1	3	2	0
Thu - 04/14	20	0	6	0	0	1	1	0
Fri - 04/15	16	0	3	0	2	1	1	0
Sat - 04/16	13	0	6	0	0	0	1	0
Sun - 04/17	0	0	0	0	0	0	0	0
Mon - 04/18	57	0	3	0	2	2	1	0
Tue - 04/19	29	0	0	0	0	0	1	0
Wed - 04/20	29	0	1	0	1	1	1	0
Thu - 04/21	19	0	2	0	0	0	1	0
Fri - 04/22	19	0	0	0	0	1	1	0
TOTALS	262	0	26	0	7	14	13	0
Daily Average	21.8	0.0	2.2	0.0	0.6	1.2	1.1	0.0

Signature of Person Making Count:

HEATHER MITCHEM

Printed Name:

HEATHER MITCHEM

Date:

04/26/11



04/15/2011

OIC/POSTMASTER

SUBJECT: AMORET Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the AMORET Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the AMORET Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JOANNE DEAN by 04/29/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>62</u>
General Delivery	<u>1</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>63</u>

If you have any comments on alternate means of providing services to the AMORET customers, please provide them below:

JOANNE DEAN
Post Office Review Coordinator

Comments:

cc: Official Record



04/21/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the AMORET Post Office, 64722 - 9998, located in Bates County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JOANNE DEAN
Post Office Review Coordinator
MID-AMERICA PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record



Docket: 1352999 - 64722
Item Nbr: 14
Page Nbr: 2

04/20/2011

Bates County Sherriff's Office

6 W Fort Scott St

Butler MO 64730

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the AMORET Post Office, 64722 - 9998, located in Bates County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter



Bates County Sheriff's Office
To Protect & Serve

Sgt. Ken Rush

6 W. Fort Scott
Butler, MO 64730
(660) 679-3232
(660) 679-4147 Fax
4904@batescountysheriff.com
www.batescountysheriff.com

Nbr records of mail theft or vandalism: _____

Comments/Findings:

WE HAVE NO recent Reports on any Reports
IN REGARDS TO the Amoret Post Office.
Sgt Rush Bates County Sheriff's Office

cc: Official Record

Post Office Survey Sheet

Post Office Name AMORET ZIP+4 64722-9998
Congressional District MO - 04 Date 06/16/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

None known

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? Under Master Lease with 150 other facilities - Lease can be terminated with stipulations per the lease agreement - Up to 25 facilities may be terminated not to exceed \$250,000.00 through February 28, 2017 and no more than \$300,000.00 through February 28, 2022

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
None known

5. List potential CPO sites.
None known

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No
If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
Noncareer PMR will be affected. The PMR could transfer to a surrounding office.

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
Mail is received via an HCR route that arrives in Amoret at 6:45am. It is dispatched on the same HCR route at 16:15pm. If the office was discontinued there would no longer be a need for the HCR to stop. There would not be a collection box retained and no locked pouch would be necessary.

How many Post Office boxes are installed?	<u>138</u>
How many Post Office boxes are used?	<u>62</u>
What are the window service hours?	<u>08:45 to 11:45, 13:00 to 16:15 M-F</u> <u>08:00 to 10:00 S</u>
What are the lobby hours?	<u>08:30 to 16:30 M-F</u> <u>08:00 to 10:00 S</u>

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
No

Post Office Survey Sheet(continued)

Docket: 1352999 - 64722

Page Nbr: 15

Page Nbr: 2

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	
	None	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	
	None known	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	
	No	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	K 43
b.	Will this change result in the route being overburdened?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	63, box 2.50 Miles
d.	What would be the additional annual expense if the route is increased?	4633
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	10:00
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input checked="" type="checkbox"/> More <input type="checkbox"/> Same <input type="checkbox"/> Less	
	The Post Office boxes in Butler are slightly higher than the ones in Amoret.	

6/16/2011

Memo to Record

Subject: Amoret Retail Hours

Amoret Post Office is a level 55. This level was overlooked when determining the retail hours.

Once the office was in the discontinuance study the error was found and a retail survey was conducted.

After reviewing the survey and determining the new retail hours a posting was placed in the lobby for 30 days.

The hours were changed on June 27th, 2011.

Heather Mitchem
Investigative Coordinator

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>AMORET</u>	ZIP+4	<u>64722-9998</u>
Congressional District	<u>MO - 04</u>	Date	<u>06/14/2011</u>

1. Incorporated? ☐ Yes ☒ No
Local government provided by: The Bates County Courthouse
Police protection provided by: Bates County Sheriff
Fire protection provided by: Amoret Fire Department
School location: Miami R1
2. What population growth is expected? (Please document your source)
.12% growth based on Zip Code Demographic Report
3. What residential, commercial, or business growth is expected? (Please document your source)
None known
History. (Are there any special historical events related to the community?
Are there any special community events to consider?
4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
None known
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
retirees, self-employed and farmers
Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
school bus stop, community meeting location, voting place, government form distribution center.
6. Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
Public Bulletin Board Assistance is provided to handicapped customers by taking the mail out to them

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: AMORET

Office Zip+4: 64722 -9998

District: MID-AMERICA PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

Docket: 1352999 - 64722

Item Nbr: 17

Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: AMORET
Office Zip+4: 64722 -9998 District: MID-AMERICA PFC

- | | | | | |
|----|---|------------------|-----------------------|------------------|
| 1. | Enter the number of additional boxes to be added to the rural route | <u>61</u> | | |
| 2. | Enter the number of additional miles to be added to the route | <u>2.50</u> | | |
| | Enter the volume factor | <u>2.11</u> | | |
| | Total (additional boxes x volume factor) | | | <u>128.71</u> |
| 3. | Enter the number of additional boxes to be added to the rural route | <u>61</u> | | |
| | Centralized boxes | <u>0.00</u> | x 1.00 Min | <u>0.00</u> |
| | Regular L route boxes | <u>0.00</u> | x 1.82 Min | <u>0.00</u> |
| | Regular Non-L route boxes | <u>63.00</u> | x 2.00 Min | <u>126.00</u> |
| | Total additional box allowance | | | <u>126.00</u> |
| 4. | Enter the number of additional daily miles to be added to the rural route | <u>2.50</u> | x 12 Mileage Standard | <u>30.00</u> |
| | Total additional minutes per week (miles carried to two decimal places) | | | <u>284.71</u> |
| 5. | Total additional annual minutes (additional minutes per week year) | <u>284.71</u> | x 52 Weeks | <u>14,804.92</u> |
| 6. | Total additional annual hours (additional annual minutes/ 60 minutes per hour) | <u>14,804.92</u> | / 60 Minutes | <u>246.75</u> |
| 7. | Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated) | <u>18.50</u> | | |
| | Total Annual Cost (additional annual hours x rural cost per hour) | | | <u>4,564.85</u> |
| 8. | Enter lock pouch allowance (if applicable) | | | <u>0.00</u> |
| | Total annual cost for alternate service (annual cost minus lock pouch allowance) | | | <u>4,564.85</u> |

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/16/2011																								
2. Post Office Name AMORET		3. State and ZIP + 4 Code MO, 64722-9998																										
4. District, Customer Service MID-AMERICA PFC	5. Area, Customer Service WESTERN	6. County Bates	7. Congressional District MO - 04																									
8. Reason for Proposal to Discontinue 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier from Butler MO 15.42 miles away. 4. There are 4 other post offices within a 15 mile radius.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 11/01/2010 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) EAS-55 Downgraded from EAS-55 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 1		a. Time M-F 08:45 to 11:45, 13:00 to 16:15 Sat 08:00 to 10:00 Total Window Hours Per Week a. Lobby Time M-F 08:30 to 16:30 Sat 08:00 to 10:00 33.25																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 1 b. P.O. Box 62 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 63 g. No. Receiving Duplicate Service 2 h. Average No. Daily Transactions 8.10		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td>61</td><td>21</td></tr> <tr><td>b. Newspaper</td><td>37</td><td>2</td></tr> <tr><td>c. Parcel</td><td>2</td><td>1</td></tr> <tr><td>d. Other</td><td>0</td><td>1</td></tr> <tr><td>e. Total</td><td>100</td><td>25</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>1</td></tr> <tr><td>g. No. of Permits</td><td></td><td>1</td></tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	61	21	b. Newspaper	37	2	c. Parcel	2	1	d. Other	0	1	e. Total	100	25	f. No. of Postage Meters		1	g. No. of Permits		1
Types of Mail	Received	Dispatched																										
a. First-Class	61	21																										
b. Newspaper	37	2																										
c. Parcel	2	1																										
d. Other	0	1																										
e. Total	100	25																										
f. No. of Postage Meters		1																										
g. No. of Permits		1																										
Finances a. FY 2008 2009 2010		Receipts \$ 19,372 \$ 18,408 \$ 19,505	b. EAS Step 1 PM Basic Salary (no Cola) \$ 23026	c. PM Fringe Benefits (33.5% of b.) \$ 7,714																								
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 02/28/2022 Annual Lease \$ 4418 30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier or the box section in Butler MO 15.42 miles away. 4. There are 3 other post offices within a 15 mile radius.																												
17. Schools, Churches and Organization in Service Area: No: 3 Amoret Christian Church, Grace Tabernacle, Miami R-1 School District		19. Administrative/Emanating Office (Proposed): Name BUTLER EAS Level 18 Miles Away 15.4 Window Service Hours: M-F 08:00 to 16:30 SAT 08:00 to 12:00 Lobby Hours: M-F 24 Hours SAT 24 Hours PO Boxes Available: 106																										
18. Businesses in Service Area: No: 4 Bowers Tobacco and Snack Bar, Affordable Auto Repair, Amoret City Hall, Amoret Water Department		20. Nearest Post Office (if different from above): Name AMSTERDAM EAS Level 13 Miles Away 7.0 Window Service Hours: M-F 07:30 to 12:00, 13:00 SAT 08:00 to 09:45 Lobby Hours: M-F 07:30 to 16:30 SAT 07:30 to 16:30 PO Boxes Available: 76																										
21. Prepared by																												
Printed Name and Title HEATHER MITCHEM		Signature HEATHER MITCHEM		Telephone No. AC () (816) 374-9686																								
PO Discontinuance Coordinator Name JOANNE DEAN		Telephone No. AC () (816) 374-9686		Location KANSAS CITY, MO																								



A. Office

Name: AMORET State: MO Zip Code: 64722
Area: WESTERN District: MID-AMERICA PFC
Congressional District: MO - 04 County: Bates
EAS Grade: 55 Finance Number: 280132
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

Date: 06/14/2011
Fax No: (816) 374-9120



05/17/11

OIC/POSTMASTER

SUBJECT: AMORET Post Office

Enclosed are questionnaires addressed to customers of the AMORET Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/23/2011 for further review.

Joanne Dean
Post Office Review Coordinator
Enclosures



05/05/2011

POSTAL CUSTOMER
AMORET POST OFFICE
AMORET, MO 64722

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Amoret Post Office retired on 11/01/2010. The Office is being studied for possible closing or consolidation for the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier from Butler MO 15.42 miles away. 4. There are 4 other post offices within a 15 mile radius.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Butler Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Butler Post Office, located 15.4 miles away. Hours of service at this office are 08:00 to 16:30, Monday through Friday, and 08:00 to 12:00 on Saturday. Post Office box service is available at this location at increased fees.

In addition retail services are also available at the Pleasanton Post Office, located 11.7 miles away. Hours of service at this office are 08:30 to 16:30, Monday through Friday, and 08:30 to 10:30 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/23/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Amoret Community Building on Monday, May 23, 2011 from 18:00pm to 19:00pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Joanne Dean at (816) 374-9686.

Thank you for your assistance.

Sincerely,

HARRY BELCHER
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Don't really pass one, shopping, but it is only 1/2 mile out of the way.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Butler KC
- ☒ Personal needs Ladysburg Butler KC
- ☒ Banking Butler
- ☒ Employment Springhill Ks.
- ☒ Social needs All over

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Diane Black

Address: Rt 1 Box 286 Amoret Mo 64722

Telephone: 660-925-3225

Date: 5/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

DIANE BLACK
RT 1 BOX 286
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> Occasionally
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> Occasionally
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Occasionally
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Occasionally
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO *People who can't get to Post office Box Mail, Pick up & Do Business for them*
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Amsterdam



Personal needs

Amsterdam



Banking

Amsterdam



Employment



Social needs

Everywhere in Amaret + Amsterdam

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Jimmy D. Craft

Address:

RT 1 Box 323, Amaret, Mo 64722

Telephone:

660-925-3300

Date:

5/23/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

JIMMY CRAFT

RT 1 BOX 323
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Rick Belcher". The signature is written in a cursive, flowing style.

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

Please Note:

Not having a post office will hurt our
Town's well being!



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: BONNIE DECKARD

Address: P.O. Box 22 Amoret, Mo. 64722

Telephone: 660-925-3500

Date: 5-20-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

BONNIE DECKARD
P O BOX 22
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

Not personally, I know many people do

d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

Very important

e. Other

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Butler

☒ Personal needs Butler

☒ Banking Butler

☐ Employment local

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No sometimes

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Kendra Berry

Address: RR. 1 Box 328 B Amoret MO, 64722

Telephone: 660 925-3485

Date: 5-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

KENDRA BERRY
RT. 1 BOX 328 B
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Overland park Kansas Walmart Butler
- ☒ Personal needs Harrisonville + Butler Walmart
- ☒ Banking Butler + Adrian Mo.
- ☒ Employment South Side Lumber Co Secretary + Retired
- ☒ Social needs Nevada Mo. Part Time

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Ivan & Joyce A Westover

Address: Rt #1 Box 377 Amoret, Mo. 64722

Telephone: 660-679-6129 & 679-4388

Date: 5-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

IVAN & JOYCE WESTOVER
RT 1 BOX 377
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

*I live west of Passaic Mo
I travel to Butler or
Harrisonville for these
services. I used the Amoret
Post Office once when
traveling southwest.*

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

KARLA WILSON

Address:

R+1 Box 399 Amoret Mo 64722

Telephone:

660-267-3635

Date:

5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

KARLA WILSON
RT 1 BOX 399
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- a. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Olathe, KS
- ☒ Personal needs
- ☒ Banking Olathe, KS
- ☒ Employment Olathe, KS
- ☒ Social needs Wannamaker, IL

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Renee Phillips

Address:

Box 1 Box 210 Amoret, MO 64722

Telephone:

660-925-3327

Date:

4/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

RENEE PHILLIPS
RT 1 BOX 210
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in dark ink that reads "Harry Belcher". The signature is written in a cursive, flowing style.

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO. 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (as tax forms) ☐ YES ☒ NO
- b. for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Roni Carpenter

Address: RR1 Box 275 Amoret MO

Telephone: 600-676-2995

Date: 5/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

RONI CARPENTER
RT 1 BOX 275
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Velma Synover

Address:

Box 76

Telephone:

660-925-3325

Date:

5-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Need this P.O. for the sake of our town. It is our center the heart of our town. Please don't close it.



05/31/2011

VELMA SYMOVER
P O BOX 76
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in dark ink that reads "Harry Belcher". The signature is written in a cursive, flowing style.

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Helping seniors pick up their mail

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: I don't know, I've never had carrier delivery. I am happy with the Post Office, the hours open, & the service.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

We have no choice in Amoret. If the post office closes, we will only have one business.

Name: Danny L. Masters

Address: P.O. Box 146 Amoret, Mo. 64722

Telephone: 660-925-3277

Date: 5-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

DANNY MASTERS
P O BOX 146
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Jolita Taylor

Address:

R-1 Box 419 - Amoret Mo 64722

Telephone:

660-679-5361

Date:

5-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

JOHN TAYLOR
RT 1 BOX 419
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Hope so — But if driving else where for postal service — may not

Name:

Address:

Roper Butte, Anoret MO

Telephone:

640 925 3279

Date:

12 May 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

PIPER BUTLER

AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Butler, MO



Personal needs

4



Banking

11



Employment



Social needs

Various

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

William Cole

Address:

Rt. 1 Box 35A, Amoret, MO 64722

Telephone:

660-9253237

Date:

5/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I purchase stamps about every 3 months, which I could do in Butler, Mo. Last time I purchased stamps in the Amoret, Mo PO (approx. 3/2011), the postal employee was watching Jerry Springer and there were no other customers in there. The employee seemed irked to have to sell me stamps. It would not bother me if the Amoret P.O. closed.



05/31/2011

WILLIAM COLE
RT 1 BOX 359
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Disability Check

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Shelly ~~Great~~ Great She has A
Nice Smile and MAKE's your day
go Better



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Butler



Personal needs

Butler & Amoret, Amsterdam



Banking

Butler



Employment

~~Disability~~ Disability



Social needs

Disability

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Mike Gaston

Address:

PO Box 174 Amoret 64722

Telephone:

660-925-3422

Date:

5-15

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

MIKE GASTON
P O BOX 174
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Mark E. Nelson

Address: R-1 Box 252B Amoret MD 64722

Telephone: 660-679-6199

Date: 5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

MARK NELSON
RT 1 BOX 252 B
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Harry Belcher". The signature is written in a cursive, flowing style.

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Butler Post office



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

in Butler, MD. Not Anoret



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name: LORENE SCHMEHL

Address: R1 Box 374 Anoret, MD 64722 9744

Telephone: 660-679-4524

Date: May 12, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket: 1352999 - 64722

Item Nbr: 22

Page Nbr: 49

05/31/2011

Lorene Schmehl
Rt. 1 Box 374
Amoret MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,



Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Butler
☒ Personal needs Butler
☒ Banking Butler
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Rob & Diane O'Fallon

Address:

RT 1, Box 237, Amoret MO 64722

Telephone:

660-925-3329

Date:

5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

BOB & DIANE O'FILL
RT 1 OX 237
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name

Emery Barnes Jr

Address:

P.O. Box 156 Amoret Mo. 64722

Telephone:

660-925 3333

Date:

5-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

EMERY BOWERS JR
P O BOX 156
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Butler Post Office



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

CARL & EVELYN STANFILL

RT 1 BOX 389
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Butler, Harrisonville, Nevada, MO.
<input checked="" type="checkbox"/>	Personal needs	" "
<input checked="" type="checkbox"/>	Banking	" "
<input type="checkbox"/>	Employment	
<input checked="" type="checkbox"/>	Social needs	" "

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Freda Reinke

Address: Box 383 Amout, MO, 64722

Telephone: 660-679-5170

Date: 5-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

FREDA REINKE

P O BOX 383
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Harry Belcher". The signature is written in a cursive style with a large initial "H".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO. 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<i>RARELY</i>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<i>RARELY</i>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<i>RARELY</i>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<i>OCCASIONALLY</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
--------------------------------	------------------------------	--

e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO
----------	------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

David and Marjean Hormana

Address:

Rt 1 Box 284 Amoret MO

Telephone:

660 925 344 3375

Date:

5-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I think it was silly to use military time form
for the schedule & meeting. Marjean



05/31/2011

DAVID & MARJEAN HORMANN

RT 1 BOX 284
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐

Shopping

☐

Personal needs

☐

Banking

☐

Employment

☐

Social needs

I Go to Butler

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Patricia Hoskins

Address:

Rt# 1 Box 431 Amoret, Mo 64722

Telephone:

660-679-5066

Date:

May 12, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

My mail comes out of the Butler Post Office.



05/31/2011

PATRICIA HOSKINS
RT 1 BOX 431
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

Pick up poster

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Butler, mo



Personal needs

Butler, mo



Banking

Butler, mo



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Norma Ridley

Address:

P.O. Box 12 Amout, mo 64722

Telephone:

660-925-3420

Date:

5-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

NORMA RIDLEY
P O BOX 12
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Butler & Adrian

☒ Personal needs Butler & Adrian

☒ Banking Butler

☐ Employment

☒ Social needs Various

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

D L Cameron

Address:

R. 1 Box 209

Telephone:

660-925-3330

Date:

5/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

D L CAMERON
RT 1 BOX 209
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

Put up Poster

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Ralph Masoner

Address:

P.O. Box 186

Telephone:

660-925-3501

Date:

5-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

RALPH MASONER
P O BOX 186
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☐ YES ☐ NO

Sometimes but seldom

- e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Sometimes when in Butler



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Various Cities

☒ Personal needs

"

"

☒ Banking

Butler

☐ Employment N/A

☐ Social needs

Various

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

There's only 1 local business & we

If yes, would you continue to use them if the Post Office is discontinued?

Seldom use it.

☐ Yes ☐ No

Name: Ted Taylor

Address: Rt 1 Box 305 B

Telephone: 660-925-3256

Date: 5-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

TED TAYLOR

RT 1 BOX 305 B
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I shop in Butler & do my business in that office.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Butler, Nevada, KC



Personal needs

" "



Banking

Butler



Employment

La Cygne, KS



Social needs

KC, Butler, etc.

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Michael + Lisa Mohr

Address:

RR 1 BOX 375A, Amoret

Telephone:

660-679-4711

Date:

5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

MICHAEL & LISA MOHR

RT 1 BOX 375 A
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>Roll</i>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Ernest + Norma Handke

Address: RR #1 Box 253 Amoret Mo. 64722

Telephone: 660-267-3623

Date: 5-12-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

ERNEST & NORMA HANDKE

RT 1 BOX 253
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Betcher".

Harry Betcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I work in Butler & our mail already comes out of Butler



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes

☒ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☐ No

Name:

Loei Branley

Address:

Rt 1 Box 395 Amoret Mo

Telephone:

660-267-3476

Date:

5-9-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

LORI BRANLEY
RT 1 BOX 395
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

We usually go to Butler MD 64730



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Tom & Dianne Knight

Address: R1 Box 378 Amoret MO 64722

Telephone: 660-679-5695

Date: 5-11-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

TOM & DIANNE KNIGHT
RT 1 BOX 378
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in dark ink, appearing to read "Rick Belcher", written over the printed name.

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Butter, MO



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

Butler, MO

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Cher Hermann

Address:

Rt 1 Box 382B, ~~PA~~ Amoret, MO 64722

Telephone:

660-679-4307

Date:

5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

CHER HERMANN
RT 1 BOX 382 B
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Butler



Personal needs



Banking

Butler



Employment

Poinburg



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Butler Mo

☐ Personal needs ?

☒ Banking Amsterdam or Butler Mo

☒ Employment Butler Mo

☒ Social needs Nevada Mo

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: JACK Smalley

Address: RR1 Box 201B Amoret Mo

Telephone: 660-925-3335

Date: 5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

JACK SMALLEY
RT 1 BOX 201 B
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> *
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> *
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> *
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Who can't read + getting stamps for different people. Reading for a man

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

We bank at Amsterdam, Mo. across from P.O.

* Sometimes, during a year's length.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

K.C. Area



Personal needs

" "



Banking

Amsterdam, MO



Employment —

Retired



Social needs

Harrisonville, MO Community Center.

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Dwendolyn J Malone

Address:

Rt 1, Box 298, Amoret, MO 64722

Telephone:

660-925-3280

Date:

5/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

* The P.O. is all we have left. We do use services occasionally, but we cannot break it down to a specific time, as your questionnaire implies. We use all services at sometime during the year.



05/31/2011

GWENDOLYN MALONE

RT 1 BOX 298
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Butler, Where I Shop



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Butler & K.C. Mo.

☒ Personal needs

Butler Mo

☒ Banking

Butler, Mo

☐ Employment

Retired

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Gary Grimsley

Address:

RR1 Amoret Mo

Telephone:

660 679 4078

Date:

5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

GARY CORIMSLEY
RT 1
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
--------------------------------	------------------------------	--

e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO
----------	------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Butler,
☒ Personal needs Butler
☒ Banking Butler
☒ Employment Butler, KC
☒ Social needs Butler

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: KEVIN & DANIECE MILLER

Address: RR 1 Box 390B Amoret MO 64722

Telephone: 660-679-3826

Date: 5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

KEVIN & DANIECE MILLER

RT 1 BOX 390 B
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Butler

☒ Personal needs

BUTLER

☒ Banking

BATLER

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

John R. Culpepper

Address:

P.O. Box 31, Amoret Mo. 64722

Telephone:

660 925 3544

Date:

5/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Figures - Little town just Dies
A little more. 15 miles? @ 4.00/GAL?
Feel BAD FOR ones THIS MATTERS TO
BUT of course, ONCE AGAIN, THE DOLLAR
PREVAILS OVER SERVICE.



05/31/2011

JOHN CULPEPPER
P O BOX 31
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Butler

☒ Personal needs

Butler

☒ Banking

Butler

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Robert Dester

Address:

P.O. Box 125 Mount Mo. 64722

Telephone:

6660-925-3360

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

ROBERT DEXTER
P O BOX 125
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Butler, Pleasanton
☒ Personal needs " " " "
☒ Banking " " " "
☒ Employment Amoret (Miami R-I school)
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Suzan Parks

Address: Rt. 1 Box 303 Amoret, Mo. 64722

Telephone: 660-925-3440

Date: 5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

SUZAN PARKS
RT 1 BOX 303
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in dark ink that reads "Rick Belcher". The signature is written in a cursive, flowing style.

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Denny Vest

Address:

RR1 Box 264 Amoret Mo. 64722

Telephone:

660-925-3362 Cell 816 714-6556

Date:

5.9.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I've lived in the Area 23 years
I use the Amoret Post Office almost every
day. Shelli Wisdom is the best
Post Master we have ever had.
Denny Vest



05/31/2011

DENNY VEST
RT 1 BOX 264
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Ft Scott KS



Personal needs



Banking

Prescott KS



Employment



Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Step Brozowski

Address:

P.O. Box 152 Amoret MO 64722-0152

Telephone:

(660) 925-3378

Date:

10 May 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

STEP BROZOWSKI
P O BOX 152
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I work in Butler and just go there for mailing. I buy my stamps at work.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Butler

☒ Personal needs Butler

☒ Banking Butler

☒ Employment Butler

☒ Social needs Butler

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Sie Hilbus

Address: Rt 1 Box 392 Amoret, Mo. 64722

Telephone: 660-200-2077

Date: 5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

SIS HILBUS
RT 1 BOX 392
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment

Retired



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name: *Fred E. Shelton*

Address: *RR1-Box 212A Amoret, Mo. 64722*

Telephone:

Date: *5-9-11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

FRED SHELTON
RT 1 BOX 217 A
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Live in Des Moines, Ia. part time.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Butler, Mo.



Personal needs



Banking



Employment



Social needs

Butler Mo.

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Joe Lane

Address:

PO Box 162 Amou, MO

Telephone:

660 925-3236 (515 975-4020)

Date:

5-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

JOE LANE
P O BOX 162
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Anna Cummins

Address:

R. R. 1, Box 221

Telephone:

Date:

May 24 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Do not need to move! So many ~~all~~ people here to go get their mail or ~~asable~~ and would have to drive 15 or 20 miles or more to use mail services



05/31/2011

ANNA CUMMINS
RT 1 BOX 221
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Butler postmaster.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

I have delivery but also a p.o. box so it would effect me... also I mail medic mail pkg often and I don't always know the weight, so I would miss the post office in mailing those types of pkgs.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Butler

☒ Personal needs Butler

☒ Banking Butler

☐ Employment

☐ Social needs Butler

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Melissa Rosson

Address:

RR1 Box 322 Amoret MO 64722

Telephone:

660-925-3185

Date:

May 22, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

MELISSA ROSSON
RT 1 BOX 322
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.
- You expressed a concern about the Post Office being studied because of a vacancy. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in dark ink that reads "Harry Belcher". The signature is fluid and cursive, with the first name "Harry" and last name "Belcher" clearly distinguishable.

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Docket: 1352999 - 64722

1 Nbr: 22

3 Nbr: 139

May 23, 2011

United States Postal Service,

I'm writing with concerns and questions as to why the U.S.P.S. is proposing to close our town post office here in my home town of Amoret, MO.

Why is our town selected for this closing? It is already a rural town of where the residents of Amoret fall below the median income in Bates County as well as the State of Missouri. Bates County is rated as the poorest county in Missouri with above National average on the Unemployment range. The unemployment in this town has ranged between 12.1% to 14.3% the first 4 months of this year. To shut our local town post office creates and adds a greater hardship to our town residents. It adds a burden to us by expecting us to travel to other towns to get an overnight package, priority or other package mailed. Our nearest town that is listed for us to use would be 13 approx. miles round trip. With the price of gas ranging between \$3.69 - \$4.00a gallon this also adds an extra burden and cost to this poor rural town. That town is also listed on the U.S.P.S. list of proposed closings so if this is not stopped or the town closest to us we will be forced to travel even further to have a full service postal office.

Many of our residents are elderly and do little to no driving. They depend on the post office to provide services to them. This creates a problem for them.

Why are we being selected on the fact that our Post Master retired in October of 2010 and you have not replaced anyone full time in that position?

These are few of the concerns and questions that I have concerning the proposed closing of Amoret, MO post office. I'm hoping that you will consider the needs of our small rural community and realize that our citizens depend on you to provide a great full service to us and hoping you will continue it. Please respond within 14 days to my questions.

Thank you,

Melissa Rosson
RR 1 Box 322
Amoret, MO 64722



05/31/2011

MELISSA ROSSON
RT 1 BOX 322
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Christmas
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> -
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> -
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

*Carrier comes at various times of the afternoon
& we get other mail frequently*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Alvin Wiley

Address:

RR # 1 Box 231

Amoret Mo 64722

Telephone:

660-925-3246

Date:

5-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

ALVIN WILEY
RT 1 BOX 231
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 15.4 miles away.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



05/31/2011

ALVIN WILEY
RT 1 BOX 231
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the Butler postmaster. The Postal Service regrets *any inconvenience* that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



05/31/2011

ALVIN & LYNDA WILEY
RT 1 BOX 231
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
- You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern about the mailboxes being damaged. Please contact the Butler postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about the loss of the community bulletin board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butler Post Office for more information.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

U.S. Postal Service

We are a small community with few public facilities. The closing of our local post office would be a severe loss to us. My understanding is the Postal Service is not allowed to close a post office just to save money. Explain why it is being closed.

My husband and I have lived in the same place for over forty years. We were advised we could use our rural box to purchase postage or transact any postal service with the rural carrier. Surely you are aware of the safety factor involved in leaving any money in the mailbox. I can not tell you how many times we have had a box destroyed by vandals and there has yet to be anyone charged with this destruction, even with it supposedly being a Federal offense.

We also use the bulletin board to post community events

Traveling to the nearest Post Office for service can prove to be a real personal and economic burden. With gas prices sky rocketing and as we are aging our travel ability is decreasing resulting in the closure being a real detriment.

We hope you will reconsider this closure and keep the post office open even if it is on a limited basis.

Respectfully

Alvin + Lynda Wiley
RR #1 Box 231
Amoret Mo. 64722

Please respond within a two week period and keep this letter in file regarding Amoret Post Office closure.

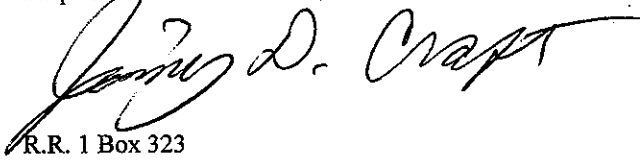
5/23/2001

To: United States Postal Service,

Due to notice of closing of Amoret, Mo. Post Office.

Why didn't the Post Office advertise outside the postal family, for someone to run this office, especially For post offices open fewer than 8 hours a day? I understand that our Post Office Hours have been cut to Less than 8 Hours. I believe this is a violation of our rights, and the Postal Service cut our hours, just to Save money and is a violation of Federal law.

I request that the Postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.



R.R. 1 Box 323
Amoret, Mo. 64722

5/23/2011

To: United States Postal Service,

Due to notice of closing the Amoret, Mo. Post office.

What about the price of fuel that has put a burden on everyone and driving long distances to buy Postal supplies, because we are afraid to leave money in the mail box, or unable to meet the mail Carrier because of difference in schedule times? Also Security people tell us to mail any piece of Mail containing a check, money order and ect. At the Post Office, not to leave in R.R. mail boxes.

I request that the Postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.



R.R. 1 Box 323
Amoret, Mo. 64722

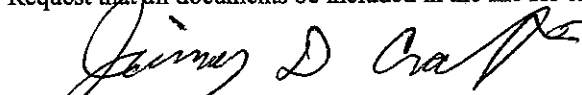
5/23/2011

To: United States Postal Service

Due to notice of closing of Amoret, Mo. Post office.

The Federal Government is spending an enormous amount of taxpayer money trying to create jobs, so why are you taking away such an important business service to the Elderly, handicapped, and the rest of us, who Have to depend on mail service to pay bills, banking, and ect.?

I request that the Postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.



R.R. 1 Box 323
Amoret, Mo. 64722

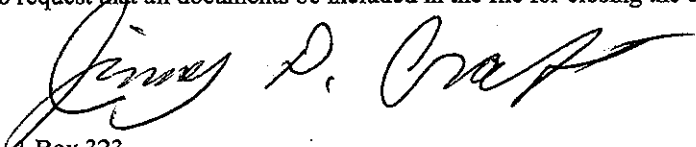
5/23/2011

To: United States Postal Service

Due to notice of closing of Amoret, Mo. Post Office

How can I be assured that I am being charged the right fees for packages and other types of mail? In a Real post office this is not a concern.

I request that the Postal Service respond in writing to each question and respond within two weeks. I Also request that all documents be included in the file for closing the case.

A handwritten signature in black ink, appearing to read "Jimmy D. Craft". The signature is fluid and cursive, with a long horizontal stroke at the end.

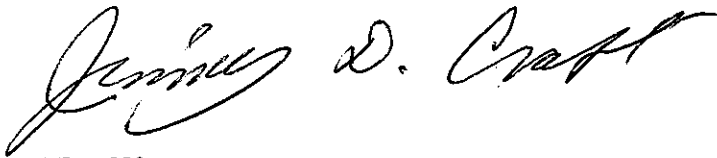
R.R. 1 Box 323
Amoret, Mo. 64722

5/23/2011

To:
United States Postal Service

Why can't we have our Post Office in Amoret, Mo. Open on a limited basis, if it has to be cut back?
I understand it has already been cut on Hours.

I request that the Postal Service respond in writing to each question and respond within two weeks. I
Also request that all documents be included in the file for closing the case.

A handwritten signature in black ink, reading "Jennifer D. Craft". The signature is written in a cursive, flowing style.

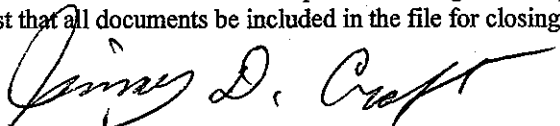
R.R. 1 Box 323
Amoret, Mo. 64722

5/23/2011

To: United States Postal Service

What controls will you put in place to ensure compliance with Postal rules and regulations?

I request that the Postal Service respond in writing to each question and respond within two weeks. I also request that all documents be included in the file for closing the case.

A handwritten signature in black ink, appearing to read "Jimmy D. Craft". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

R.R. 1 Box 323
Amoret, Mo. 64722

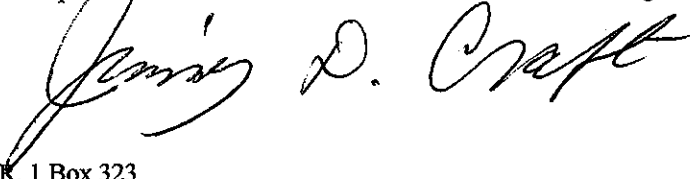
5/23/2011

To:
United States Postal Service

Purchasing Postal Money Orders:

Our Rural Route carrier is not here at exact time every day, our R.R. Box is not at our house. We may be waiting for hours in all kinds of weather. I am uncomfortable with this , and leaving money in the R.R. Box. What is a good solution for us?

I request that the Postal Service respond in writing to each question and they respond within two weeks. I Also request that all documents be included in the file for closing the case.

A handwritten signature in cursive script, reading "Jimmy D. Craft". The signature is written in dark ink and is positioned above the typed address.

R.R. 1 Box 323
Amoret, Mo. 64722

5/23/2011

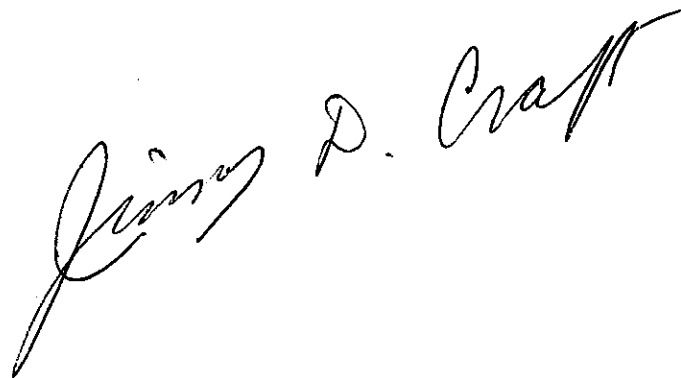
To
United States Postal Service

In Re of Closing of Amoret, Mo. Post Office

Mailing Packages

How do you guarantee us that when we leave money in the rural mail box , that it will not be stolen?
I am uncomfortable with this.

R.R. 1 Box 323
Amoret, Mo.

James D. Craft

5/23/2011

To:
United States Postal Service

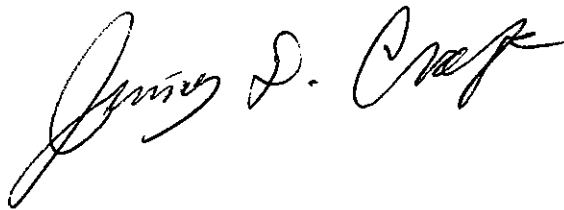
In re of closing of Amoret, MO. Post office

Purchasing Stamps by Mail Carrier

Our carrier dose not come at exact time every day, We may wait for hours. How will we know that our money is not stolen from our Rural Route Box? I am uncomfortable with this.

I request that the postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.

R.R. 1 Box 323
Amoret, Mo. 64722

A handwritten signature in cursive script, reading "Jimmy D. Craft". The signature is written in dark ink and is positioned in the lower-middle section of the page.



05/31/2011

JIMMY D CRAFT
RT 1 BOX 323
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the Postal Service advertising jobs to the public. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.
- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
- You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this year indicated the office had declined from an EAS-11 to an PTPM-55 level office, qualifying for 36 hours of service per week.
- You expressed a concern about the Post Office following rules and regulations. Each office has access to our Manuals and Handbooks and is required to work within the guidelines outlined in each.
- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

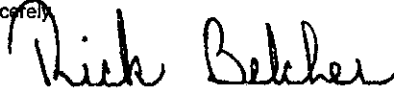
HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher". The signature is written in dark ink and is positioned to the right of the word "Sincerely,".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000

5/23/2001

To: United States Postal Service,

Due to notice of closing of Amoret, Mo. Post Office.

Why didn't the Post Office advertise outside the postal family, for someone to run this office, especially For post offices open fewer than 8 hours a day? I understand that our Post Office Hours have been cut to Less than 8 Hours. I believe this is a violation of our rights, and the Postal Service cut our hours, just to Save money and is a violation of Federal law.

I request that the Postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.

Frederica C. Craft

R.R. 1 Box 323
Amoret, Mo. 64722

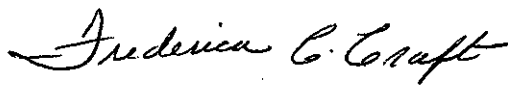
5/23/2011

To: United States Postal Service,

Due to notice of closing the Amoret, Mo. Post office.

What about the price of fuel that has put a burden on everyone and driving long distances to buy Postal supplies, because we are afraid to leave money in the mail box, or unable to meet the mail Carrier because of difference in schedule times? Also Security people tell us to mail any piece of Mail containing a check, money order and ect. At the Post Office, not to leave in R.R.. mail boxes.

I request that the Postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.



R.R. 1 Box 323
Amoret, Mo. 64722

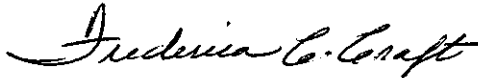
5/23/2011

To: United States Postal Service

Due to notice of closing of Amoret, Mo. Post office.

The Federal Government is spending an enormous amount of taxpayer money trying to create jobs, so why are you taking away such an important business service to the Elderly, handicapped, and the rest of us, who Have to depend on mail service to pay bills, banking, and ect.?

I request that the Postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.



R.R. 1 Box 323
Amoret, Mo. 64722

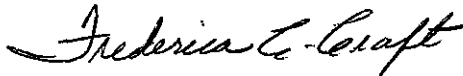
5/23/2011

To: United States Postal Service

Due to notice of closing of Amoret, Mo. Post Office

How can I be assured that I am being charged the right fees for packages and other types of mail? In a Real post office this is not a concern.

I request that the Postal Service respond in writing to each question and respond within two weeks. I Also request that all documents be included in the file for closing the case.



R.R. 1 Box 323
Amoret, Mo. 64722

5/23/2011

To:

United States Postal Service

Why can't we have our Post Office in Amoret, Mo. Open on a limited basis, if it has to be cut back?
I understand it has already been cut on Hours.

I request that the Postal Service respond in writing to each question and respond within two weeks. I
Also request that all documents be included in the file for closing the case.

Frederica L. Craft

R.R. 1 Box 323
Amoret, Mo. 64722

Docket: 1352999 - 64722

Item Nbr: 22

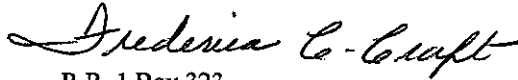
Page Nbr: 164

5/23/2011

To: United States Postal Service

What controls will you put in place to ensure compliance with Postal rules and regulations?

I request that the Postal Service respond in writing to each question and respond within two weeks. I also request that all documents be included in the file for closing the case.



R.R. 1 Box 323
Amoret, Mo. 64722

5/23/2011

To:
United States Postal Service

Purchasing Postal Money Orders:

Our Rural Route carrier is not here at exact time every day, our R.R. Box is not at our house. We may be waiting for hours in all kinds of weather. I am uncomfortable with this , and leaving money in the R.R. Box. What is a good solution for us?

I request that the Postal Service respond in writing to each question and they respond within two weeks. I Also request that all documents be included in the file for closing the case.



R.R. 1 Box 323
Amoret, Mo. 64722

Docket: 1352999 - 64722

Item Nbr: 22

Page Nbr: 164

5/23/2011

To
United States Postal Service

In Re of Closing of Amoret, Mo. Post Office

Mailing Packages

How do you guarantee us that when we leave money in the rural mail box , that it will not be stolen?

I am uncomfortable with this.

Frederica C. Craft

R.R. 1 Box 323
Amoret, Mo.

5/23/2011

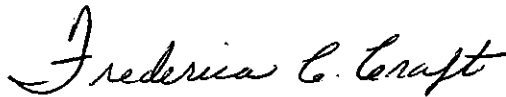
To:
United States Postal Service

In re of closing of Amoret, MO. Post office

Purchasing Stamps by Mail Carrier

Our carrier dose not come at exact time every day, We may wait for hours. How will we know that our money is not stolen from our Rural Route Box? I am uncomfortable with this.

I request that the postal Service respond in writing to each question and respond within two weeks. I also Request that all documents be included in the file for closing the case.

A handwritten signature in cursive script, reading "Frederica C. Craft".

R.R. 1 Box 323
Amoret, Mo. 64722



05/31/2011

FREDERICA C CRAFT
RT 1 BOX 323
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the Postal Service advertising employment opportunities to the public. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL


Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.
- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
- You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this year indicated the office had declined from an EAS-11 to a PTPM-55 level office, qualifying for 36 hours of service per week.
- You expressed a concern about the Post Office following rules and regulations. Each office has access to our Manuals and

Handbooks and is required to work within the guidelines outlined in each.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher". The signature is written in dark ink and is positioned above the printed name and address.

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000

When my mail is sent back to sender or I miss an important meeting, who will explain that to the senders that I had no way to get my mail?

How will I pay my higher taxes because we now have a Butler zip + address.

How will I know important notices about Amaret from the Bulletin Board example: Boil orders.

My car isn't always have gas and my vehicle isn't always reliable I am concerned about my bills getting to me on time. How will I get my bills on time.

How much are you actually saving by making it difficult on us. Who is going to suffer?

Ryan M. Dancer
Po Box 135
Amoret Mo 64722

I am requesting the questions
be put on file.

I am requesting answers in
writing returned to me within
14 days.



05/31/2011

RYAN DANCER
P O BOX 135
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the length of time it took to forward your mail. You may pick up address change notice post cards at the post office that can be mailed to your correspondents listing your correct new mailing address. As your correspondents use your correct mailing address there will no longer be a requirement that your mail goes through our forwarding system.
- You expressed a concern about a tax increase. We are not responsible for tax increases, however the fact that your address will change to a 911 address should not affect the amount of taxes you pay as you will still live in the city limits of Amoret.
- You expressed a concern about the loss of the Community Bulletin Board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butler Post Office for more information.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,


Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Some times
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Some times
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Some times
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Some times
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: We have had problems with kids playing with Mail Boxes in the past.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping City
☒ Personal needs All over
☒ Banking Butler
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Irene Hicks

Address: P.O. Box 158 Amoret Mo. 64722

Telephone: 660-925-3143

Date: 5-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I know it Does not matter what we want. If you want you will close our Post office. We are a small town with a lot of older people here tha do not Drive and some time the Post office is there only outing of the Day. You should take these People into consideration Befor you close our Post office.



05/31/2011

IRENE HICKS
P O BOX 158
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: We pick the mail up once a week, because that is when we come to town.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☐ Yes

☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes

☐ No

Name:

Kevin Black Treps. Amoret Christian Church

Address:

Telephone:

660-464-0971

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

AMORET CHRISTIAN CHURCH

AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☒ Worse

If yes, please explain:

If we have to shut down the post office then we will be expected to buy mail boxes for general delivery what are us poor people supposed to do when we don't have the money to buy a box?

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Butter Country mart & Walmart

☒ Personal needs

Butter

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Krista Bradley

Address:

PO Box 155 Amoret MO 64722

Telephone:

816-738-6196

Date:

5/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

* Some people dont have the money to Buy a box for general delivery. How are we supposed to get our mail if we cant buy a box? Some of us cant travel to other towns just to get our mail either. If need be I would work in our post office just to keep it open.



05/31/2011

KRISTA BRADLEY
P O BOX 155
AMORET, MO 64722

Dear Postal Service Customer:

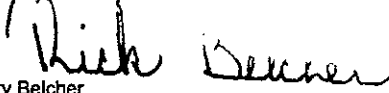
Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Butler Post Office located 15.4 miles away or at any other neighboring Post Office.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,


Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Mike Gaston to get his disability check & pay his bills Makes it easy for

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

Post Office & General Store

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Mireille Tawyea & Mike Gaston

Address: P.O. Box 174 Amoret, Mo.

Telephone: (660) 925-3422

Date: 5/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

MIRRILLE TAWYER & MIKE GASTON

P O BOX 174
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Butler, Mo
☐ Personal needs
☒ Banking Butler, Mo
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Clyde Matthews

Address:

Box 73 Highway 52 and 2nd street

Telephone:

660-925-3406

Date:

May 10, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

CLYDE MATTHEWS
P O BOX 73
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Harry Belcher". The signature is written in a cursive, flowing style.

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

Walkers or door is heavy - people using it help them

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



Why can't Shelly be permanent?

a post master, she works real hard
It's really hard to find good help that is personable & social, helpful

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain: NO CARRIER - WALK ACROSS STREET

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping # store - grocery store
- ☒ Personal needs go get needs
- ☒ Banking if getting un-employment
- ☒ Employment get mail to Vin to unemployment
- ☒ Social needs food stamps

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

would have too! ~~would~~ would not be the same w/out Shelly

Name:

Beverly Sue Williams

Address:

P.O. Box 62, Amoret, Mo. 64722

Telephone:

660-925-3422

Date:

4-09-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I'd really miss Shelly our post master, alot. She's very helpful in so many ways. Know people by name & always has a smile on her face. She washes the doors & windows, vacuums all the floors & stairs.



05/31/2011

BEVERLY WILLIAMS

P O BOX 62
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Amoret Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

As City Clerk, I use this method to notify citizens

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

City of Amoret

Address:

P.O. Box 105

Telephone:

Amoret, Mo. 64722

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

CITY OF AMORET
P O BOX 105
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

Service: Community First

Friendly personal

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: While my mail is my box I know that
it is secure. With a mail box outside it is not.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Butler MO
☐ Personal needs
☒ Banking Butler MO
☒ Employment 7 miles West of Amoret Post Office
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No - - - - Only one other business in Amoret.
Please don't shut it down.

Name: Jessica

Address: P.O. Box 94 Amoret MO 64722

Telephone: N/A

Date: 5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

POSTAL PATRON

P O BOX 94
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in black ink that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO. 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: People we do not like will
snoop through our mail. Stealing is common
in Amoret.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Bubbe (limited)
☒ Personal needs Bubbe (limited)
☒ Banking Butler
☐ Employment
☒ Social needs Post office, limited

5. Do you currently use local businesses in the community?

☒ Yes ☐ No Post office

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Peggy Hansaker & Ryan Dancer

Address: PO Box 135 Amoret, mo 64722

Telephone: 660-925-3233

Date: 5-10-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This Amoset Post office is very vital for our community.

Many times stealing is common and my personal information will be at risk outside my home.

This town is very hard for me my son & others (elderly, disabled) to travel. We have little to no income to travel. We can't even go 30 miles round trip to get groceries but maybe 2x month.

Banking I can do over phone sometimes however even then not enough income to go there often. Socially this is the one place our community people can meet and gain info from the Bulletin Board about water problems, city info about any govt. worries. Safty. it is a safe place to go.

Peggy Hunsaker

5-10-11

660-925-3233

PO Box 135



05/31/2011

PEGGY HUNSAKER
P O BOX 135
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern regarding the loss of the Community Bulletin Board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butler Post Office for more information.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping BUTLER

☒ Personal needs BUTLER

☒ Banking BUTLER

☐ Employment N/A

☒ Social needs BUTLER

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: KIRBY JOHNSON

Address: RT1 Bx 294, AMORET, No. 64722

Telephone: 660-925-3271

Date: 5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

CLOSING AMORET P.O. WOULD BE A HUGE LOSS TO THE COMMUNITY.



05/31/2011

KIRBY JOHNSON
RT 1 BOX 294
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

*I get mail early and they come late.
as I see them go by*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

L. A. and Mary E. Waller

Address:

P. O. Box 11

Telephone:

660-925-3383

Date:

5/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I'm not sure why you would send these letters out because the post office executives will do as they please. Not taking into account the death of small towns



05/31/2011

L. A. & MARY WALLEY
P O BOX 11
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO. 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input type="checkbox"/> NO
--------------------------------	------------------------------	-----------------------------

e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO
----------	------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

CLARA JEAN THORNTON

Address:

Box 106 Amoret, Mo 64722

Telephone:

660 925-3412

Date:

5-9-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

CLARA THORNTON
P O BOX 106
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Emma & Albert Peck

Address:

R.R.#1 Box 255

Telephone:

660 925 3399

Date:

5-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

EMMA & ALBERT PEEK
RT 1 BOX 285
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Rick Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO. 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Steve Wright

Address: Rt 1 Box 252C Amoret, MO 64722

Telephone: 660-925-3137

Date: 5/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*How many people are going to lose their jobs?
Aren't there enough unemployed people?*



05/31/2011

STEVE WRIGHT
RT 1 BOX 252 C
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

letters for them sometimes. mail packages or

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

over 13 ounces almost daily. I don't want to have to drive 15 miles each way to do it.

2. Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Butler

☒ Personal needs Butler, Nevada

☒ Banking Butler

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No But not as often.

Name: Ronald E Fowler

Address: Rt 1 Box 311 Amoret, MO 64722

Telephone: 660-925-3173

Date: 5/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

ROBERT FOWLER
RT 1 BOX 311
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,


Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

I post items of interest to others

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

JANE HETTINGER

Address:

P.O. Box 143, ANDRET, MO. 64722

Telephone:

660-925-3439

Date:

May 13, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Dear Postal Official:

I am upset that you are planning to close our Post Office here at Amoret, Mo.

I am wanting to know if it is only because of money or just because we are a small town.

We may not be very large, but our post office serves many peoples needs. How are the ones that do not drive supposed to get their money orders to pay their bills when they now use the postal service and do not feel safe leaving money in a mail box?

The letter we received said that there would be a post office within 15.4 miles, do you realize that is a 30+ mile round trip at \$3.89 a gallon for gas?

By the way I have lived here in Amoret for forty three years and have had the same post office box number all this time.

Jane Hettinger
P. O. Box 143
Amoret, Mo. 64722

"REASONS TO KEEP THE AMORET POST OFFICE OPEN"

1. The Amoret Post Office serves a community of more than just 222 people which is the population of the town. It serves the surrounding areas and many other areas. Being located on 52 Hwy, a connecting route between major US Hwy 69 to another major US Hwy 71, the Amoret Post office serves many truckers that stop and mail in timecards and buy stamps. These truckers cannot do business in larger towns such as Butler, MO, because big trucks are not allowed on the square. Whereas, Amoret is very convenient to pull over, park and use the post office. Two truckers have actually rented P.O. boxes because the post office is on their regular route.

Customers from LaCygne, KS and Pleasanton, KS, use the Post Office as they go to Butler, MO, to Wal-Mart and other stores in Butler to shop. They say it is on their way and can get waited on quickly. It is convenient!

Customers traveling from Independence, MO to Pittsburg, KS, come down US 71 hwy across 52 to US 69 hwy, also like the Amoret Post Office because of its convenience of its location and they do not have to wait in long lines. One business owner from Independence, MO called my office and said from now on he was buying all his stamps from my office by mail because of the convenience of not standing in line. Since he had stopped in on occasions to purchase stamps, he liked the idea of supporting the small rural post office.

Customers from the Butler, MO, area use the Post Office because of the convenience of no steps to climb.

People traveling on vacation stop in and buy stamps and post cards.

The Amoret Post Office is serving rural America and because of its location should not be closed.

2. The revenue for this office has been good. Some years better than others. The office has had E-Bay sellers move in and really boost up the revenue. The office has politicians, who buy stamps at election time, Christmas time, and whenever. These include Senator Harold Caskey, Kay Caskey, Judge Debra Hopkins and others in the past. Business such as What To Wear, Max Motors, Wildlife at Pleasanton, KS, chosen to buy from the Amoret Post Office because of the convenience. These are some of the supporters over the years of the Amoret Post Office.
3. The local community needs this Post office for their daily mail, mailing packages, purchasing money orders and purchasing stamps. Some senior citizens and some other residents do not have a car and walk to the Post Office. The post office is the only part of government that exists in this town. In the past, taxes supported the post office and rural America was not forgotten and it should not be forgotten now!
4. There are three ingredients that make a business successful:

1. A quality product
2. Affordable price
3. Customer Service

If one of these ingredients is not present the company will ultimately fail. The smaller Post Offices excel at all three. However, the larger post office while excelling in quality product and affordable price fall short of providing or offering the desired friendly customer service because of the long lines.

Closing the smaller post office will only minimally cut the cost while severely sacrifice customer service. The idea of cutting customer service in order to improve the bottom line will simply not work. Until the people at the top realize this simple fact, the United States Postal Service will continue on a downward spiral.

Because of the Amoret MO Post Office's location, convenience and quality customer service, the Amoret Post Office that serves rural America should not be closed!!

Jane Hettinger
P.O. Box 143
Amoret, Mo. 64722



05/31/2011

JANE HETTINGER
P O BOX 143
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You asked why the suspended post office was being discontinued. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Amoret Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

Community Concerns Meeting

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: HAVE A LOT OF MEDICINERS DELIVERED TO
PO BOX - SOME CONTROLLED SUBSTANCES, DON'T HAVE TO
WORRY ABOUT MAIL BEING KEPT

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Catalogs, Kansas City
☐ Personal needs Amoret Amsterdams
☐ Banking Bulter
☐ Employment None
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No NOT AS MUCH

Name: K. Ridgway

Address: PO Box 95 Amoret Mo

Telephone: 660 925 3452

Date: 5/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

IT IS A PAIN TO CHANGE ADDRESS ON EVERYTHING
DRIVER LISA. MAILING ADDRESS ADDRESS LABELS,
SHIPPING ADDRESSES. WAY BUTLER, NOT NEAREST
POSTICE. CAN I BUY A DUCK STAMP FROM
RURAL POSTAL CARRIER

Joanne Dean,

I have a few questions that I would like answered. These answers I would like in writing and also added to the formal proposal if this happens.

Q1. If the Amaret Post Office had a Post Master would it be under review at this time?

Q2. Is it true that the Postal Service is prohibited by law to close a post office just to save money is this true?

Q3. I understand that if the Postal Service wants to close a post office to save money it must initiate the permanent discontinuance process. You are required to make all documents ~~and~~ available to affect customers upon request? If true I would like a copy of all documents available to me as a affected customer.

Q4. The Postal Service ~~is~~ rents the building in Amaret. Is there a problem with the lease or lease renewal that affects Amaret Post Office doing business in the Amaret.

Q5- IS it possible for the Annex Post office could be maintained + operated by private contractors if the Postal Service decide to close the Post office?

Q6. Are there any handicapped restrictions at our post office that is causing the closing of our office? If so why is it a problem now and not before this period of Time?

Q7. The federal government is spending AN ENORMOUS Amount of Taxpayer money for the purpose of creating jobs. so why ARE you taking ~~the~~ away such a important business/service.

Q8. I receive a lot of medicine by mail that is light + Temperature sensitive will a rural carrier inform me personally when they deliver these packages to my mail box so that they will not be in the sun baking in the mail box.

Q9. I hope that you will think of our community first before thinking of the bottom line of money. The postal Service provides a important service to this community but that will be severely less if you do away with the post office.

Thank you for your help in this
matter.

Keith Ridgway
PO Box 95
Amoret Mo 64722



05/31/2011

KEITH RIDGEWAY

P O BOX 95
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Amoret Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. You can make special arrangements with the Butler Post Office to address your concern about delivery of your medicine.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps (including duck stamps), envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You asked why the suspended post office was being studied for discontinuance. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern about following the law when closing a post office. The Postal Service is required to follow all guidelines outlined in Title 39.
- You expressed a concern about viewing the documents in the discontinuance proposal. If the discontinuance study continues, a copy of the proposal will be posted at the Amoret Post Office for viewing. If you would like to purchase a copy that will be available as well.
- You expressed a concern about the building lease at the Amoret Post Office. The discontinuance study is not related to the lease or the facility.

- You asked if there was a possibility for a CPO. A Village Post Office is a possibility however there must be a business in Amoret willing to do this and we are not aware of any.
- You asked if the reason for the discontinuance study was Handicapped Accessibility. Handicapped accessibility is not known to be a concern at the Amoret Post Office.
- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

If it is determined that a discontinuance of the Amoret Post Office should be pursued, a formal proposal will be posted in the Butler Post Office, Pleasanton Post Office and Amoret Post Office at a later date. If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,



Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Docket: 1352999 - 64722

Item Nbr: 22

Page Nbr: 235



UNITED STATES
POSTAL SERVICE

6/15/2011

Memo to Record

SUBJECT: Questionnaires

The following Questionnaires were received after the Community Meeting.

Heather Mitchem
Investigative Coordinator



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: wouldn't have my mail or checks intime
to make the bank

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☒ Banking
☒ Employment Kansas City Ks
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Jane Mikkell

Address:

P.O. Box 145 A more no

Telephone:

66-225-3172

Date:

5-13-10

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the AMORET Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

Am



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

SUE KERSHNER

Address:

R1 Box 387

Telephone:

660-679-4087

Date:

5/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I FEEL THAT CLOSING THE AMORET
POST OFFICE WILL HURT THE ELDERLY PEOPLE OF
AMORET. THOSE THAT NEED MONEY OLDERS AND NO WAY
TO GO ELSEWHERE FOR THEM.

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the AMORET Post Office on 05/05/2011. Additionally, during the survey period, questionnaires were available at the AMORET Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	<u>227</u>
Favorable to proposal	<u>0</u>
Unfavorable to proposal	<u>23</u>
Expressing no opinion	<u>43</u>
Total questionnaires received	<u>66</u>

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response:

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

2. Concern (No Opinion):

Customers asked why their post office was being discontinued while others were retained.

Response:

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

3. Concern (No Opinion):

Customers expressed a concern about leaving money in the mailbox.

Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

4. Concern (No Opinion):

Customers expressed concern for loss of community identity.

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

5. Concern (No Opinion):

Customers expressed concern for those customers who are elderly or with disabilities who are not able to go to the Butler Post Office to pick up their mail.

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Butler postmaster.

6. Concern (No Opinion):

Customers were concerned about growth in the community.

Response:

You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

7. Concern (No Opinion):

Customers were concerned about having to travel to another post office for service.

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

8. Concern (No Opinion):

No Concern

Response:

9. Concern (UnFavorable):

Customer asked if there was a possibility for a CPO in Amoret.

Response:

You asked if there was a possibility for a CPO. A Village Post Office is a possibility however there must be a business in Amoret willing to do this and we are not aware of any.

Concern (UnFavorable):

10. Customer concerned that the Postal Service did not advertise to the public to find someone to work at the Amoret Post Office, especially since it will be open less than 8 hours per day.

Response:

You expressed a concern about the Postal Service advertising employment opportunities to the public. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

11. Customer concerned that the Postal Service did not advertise to the public to find someone to work at the Amoret Post Office, especially since it will be open less than 8 hours per day.

Response:

You expressed a concern about the Postal Service advertising jobs to the public. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

12. Customer expressed a concern about package delivery and pickup.

Response:

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. You can make special arrangements with the Butler Post Office to address your concern about delivery of your medicine.

Concern (UnFavorable):

13. Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response:

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Concern (UnFavorable):

14. Customer expressed a concern about the length of time it took to forward your mail.

Response:

You expressed a concern about the length of time it took to forward your mail. You may pick up address change notice post cards at the post office that can be mailed to your correspondents listing your correct new mailing address. As your correspondents use your correct mailing address there will no longer be a requirement that your mail goes through our forwarding system.

Concern (UnFavorable):

15. Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

You expressed a concern about the loss of the community bulletin board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butler Post Office for more information.

Concern (UnFavorable):

16. Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

You expressed a concern about the loss of the Community Bulletin Board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butler Post Office for more information.

Concern (UnFavorable):

17. Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

You expressed a concern regarding the loss of the Community Bulletin Board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butler Post Office for more information.

18. Concern (UnFavorable):

Customer was concerned about compliance with Postal rules and regulations.

Response:

You expressed a concern about the Post Office following rules and regulations. Each office has access to our Manuals and Handbooks and is required to work within the guidelines outlined in each.

19. Concern (UnFavorable):

Customer was concerned about senior citizens and handicapped.

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.

20. Concern (UnFavorable):

Customer was concerned that it is prohibited by law to close a Post Office based on saving money.

Response:

You expressed a concern about following the law when closing a post office. The Postal Service is required to follow all guidelines outlined in Title 39.

21. Concern (UnFavorable):

Customer was concerned that the facility that is leased for the Amoret Post Office was a concern and the reason for the discontinuance.

Response:

You expressed a concern about the building lease at the Amoret Post Office. The discontinuance study is not related to the lease or the facility.

22. Concern (UnFavorable):

Customer was concerned that the reason for a discontinuance study was handicapped accessibility.

Response:

You asked if the reason for the discontinuance study was Handicapped Accessibility. Handicapped accessibility is not known to be a concern at the Amoret Post Office.

23. Concern (UnFavorable):

Customer was concerned that they would not be able to view all documents in the discontinuance proposal.

Response:

You expressed a concern about viewing the documents in the discontinuance proposal. If the discontinuance study continues, a copy of the proposal will be posted at the Amoret Post Office for viewing. If you would like to purchase a copy that will be available as well.

24. Concern (UnFavorable):

Customer was concerned they would have to pay higher taxes since they have a Butler address.

Response:

You expressed a concern about a tax increase. We are not responsible for tax increases, however the fact that your address will change to a 911 address should not affect the amount of taxes you pay as you will still live in the city limits of Amoret.

25. Concern (UnFavorable):

Customers asked why their post office was being discontinued.

Response:

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

26. Concern (UnFavorable):

Customers asked why their post office was being discontinued.

Response:

You asked why the suspended post office was being discontinued. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

27. Concern (UnFavorable):

Customers asked why their post office was being discontinued.

Response:

You asked why the suspended post office was being studied for discontinuance. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

28. Concern (UnFavorable):

Customers expressed a concern about irregular hours that the rural route serves the community.

Response:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 15.4 miles away.

29. Concern (UnFavorable):

Customers expressed a concern about leaving money in the mailbox.

Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Amoret Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

30. Concern (UnFavorable):

Customers expressed a concern about leaving money in the mailbox.

Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

31. Concern (UnFavorable):

Customers expressed concern about having to erect a rural mailbox.

Response:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Butler Post Office located 15.4 miles away or at any other neighboring Post Office.

32. Concern (UnFavorable):

Customers expressed concern about misdelivered mail.

Response:

You expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the Butler postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

33. Concern (UnFavorable):

Customers expressed concern for loss of community identity.

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

34. Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance.

Response:

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

35. Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

You stated that you would miss the special attention and assistance provided by the personnel at the Amoret Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

36. Concern (UnFavorable):

Customers were concerned about a change of address.

Response:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

37. Concern (UnFavorable):

Customers were concerned about having to travel to another post office for service.

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

38. Concern (UnFavorable):

Customers were concerned about loss of employment in the community.

Response:

You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

39. Concern (UnFavorable):

Customers were concerned about mail security.

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

40. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps (including duck stamps), envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

41. Concern (Unfavorable):

Customers were concerned about obtaining services from the carrier.

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

42. Concern (Unfavorable):

Customers were concerned about senior citizens and handicapped.

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.

43. Concern (Unfavorable):

Customers were concerned about senior citizens.

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.

44. Concern (Unfavorable):

Customers were concerned about the limited hours of operation at the post office.

Response:

You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this year indicated the office had declined from an EAS-11 to a PTPM-55 level office, qualifying for 36 hours of service per week.

45. Concern (Unfavorable):

Customers were concerned about the limited hours of operation at the post office.

Response:

You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this year indicated the office had declined from an EAS-11 to an PTPM-55 level office, qualifying for 36 hours of service per week.

46. Concern (Unfavorable):

Customers were concerned about the mailboxes being damaged.

Response:

You expressed a concern about the mailboxes being damaged. Please contact the Butler postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.

47. Concern (Unfavorable):
No Concern
Response:

48. Concern (Unfavorable):
You expressed a concern that the Amoret Post Office was being studied because there is no Postmaster.
Response:

You expressed a concern about the Post Office being studied because of a vacancy. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Nonpostal Concerns

The following nonpostal concerns were expressed

Community Meeting Roster

Postal Service Representative (Names and Titles):
 Joanne Dean Post Office Review Coordinator
 Heather Mitchem Investigative Coordinator
 Pam Crowden Investigative Coordinator

Date: 05/23/2011
 Time: 18:00pm

Total Number of Customers Present: 82

Place: Amoret Community Building

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Juanita Taylor	Rt 1 Box 305B	64722	660-925-3256
Diane Black	Rt 1 Box 286	64722	660-925-3225
Jan Thorne	Box 106	64722	660-925-3412
Paula Lumborg	RR 1 Box 351	64722	660-925-3372
Clay Lumborg	Rt 1 351	64722	660-925-3372
Julia Schmitt	Box 104	64722	660-925-3216
Kevin Borch	RR 1 Box 328R	64722	660-925-3485
Kendal Berry	R.R. 1 Box 328B	64772	660-925-3485
Jessica Taylor	Box 94	64722	660-925-3475
Amy Muller	Rt 1 Box 290	64722	660-925-3103
Lamburgers	RR 3	64730	660-925-3313
C.A. McNeil	Butter News Xpress		
Bob Sten	271 Box 327A	64722	660-925-3424
Diana Timmons	3925-3223	64722	925-3223
Patricia White	352 - "	"	"
Carrie L. Lott	Box 1341.6	64722	660-925-3466
Barbara L. Short	Box 132	64722	660-925-3466
Wendy Hinkle	Box 158	64722	660-925-3143
Ray Culp	Box 353	64722	660-925-3394

Community Meeting Roster

Postal Service Representative (Names and Titles):
 Joanne Dean Post Office Review Coordinator
 Heather Mitchem Investigative Coordinator
 Pam Crowden Investigative Coordinator

Date: 05/23/2011
 Time: 18:00pm

Total Number of Customers Present: 282

Place: Amoret Community Building

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Indira Craft	R.R. 1 Box 323	64722	660-925-3300
Melissa Rosen	RR1 Box 322	64722	660-925-3185
R. Ransom	RR1 Box 322	64722	660-925-3185
K. R. Ransom	P.O. Box 95	64722	660-925-3452
Darwin Willey	P.O. Box 11	64722	660-925-3383
John Willey	P.O. Box 11	64722	660-925-3383
Norma Willey	P.O. Box 12	64722	660-925-3420
Jim Craft	RR1 Box 323	64722	660-925-3300
Jane Lettington	P.O. Box 143	64722	660-925-3439
Thelma Hammett	Box 324	64722	660-925-3384
John Willey	RR#1 Box 231	64722	660-925-3246
Lynnda Willey	RR#1 Box 231	64722	660-925-3246
John R. Ransom	RR3 Box 31	64730	660-679-4744
John R. Ransom	P.O. Box 31	64722	660-925-3544
Mary E. Culp	P.O. Box 31	64722	660-925-3544
Brooks Willey	P.O. Box 152	64722	660-925-3378
Christa Bradley	P.O. Box 155	64722	816-738-6196
M. E. Willey	P.O. Box 114	64722	660-925-3455

Community Meeting Roster

Postal Service Representative (Names and Titles):

Joanne Dean Post Office Review Coordinator

Heather Mitchem Investigative Coordinator

Pam Crowden Investigative Coordinator

Date: 05/23/2011

Time: 18:00pm

Total Number of Customers Present:

682

Place: Amoret Community Building

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Rex Belf	R1 Box 202	64722	660-925-3138
Ed Taylor	Rt 1 Box 305 B	64722	660-925-3256
Harold L. Coker	Box 45 - Butler	64730	660-679-4161
Kay Coker	Box 45	Butler 64730	660-679-4161
John Michelmas	Box 45	Butler 64730	660-679-4161
Danny Long	R1 Box 260	Amoret 64722	660-925-3201
Lina Dent	P.O. Box 146	Amoret 64722	660-925-3277
Kevin Masters	P.O. Box 146	Amoret 64722	" "
Donna Short	P.O. Box 132	Amoret 64722	660-925-3466
Jesse L. Short	" "	" "	" "
Ray K. Craft	Rt 1 Box 353	Amoret, Mo. 64722	660-925-3394
Jack Smalley	Rt 1 Box 201 B	Amoret, MO 64722	660-925-3335
Mark Smalley	" "	" "	" "
Sue Williams	PO 62	Amoret	925-3422
Michelle Taylor	P.O. Box 174	Amoret	660-2005826
Mike Gaston	P.O. Box 04	Amoret	925-3422
Charlene Lewis	P.O. Box 124	Amoret	925-3438
Hanna L. Dudley	RR-1 Box 242	Amoret	925-3435
W.A. Dudley	RR-1 Box 242	Amoret	925-3435



Community Meeting Roster

Postal Service Representative (Names and Titles):

Joanne Dean Post Office Review Coordinator

Heather Mitchem Investigative Coordinator

Pam Crowden Investigative Coordinator

Date: 05/23/2011

Time: 18:00pm

Total Number of Customers Present:

882

Place: Amoret Community Building

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
RALPH MASONER			
Robert Napton	P.O. Box 125	64722	660 925 - 3360
Beverly Ridgway	P.O. Box 95	64722	
Beverly Shelton	P.O. Box 217A	64722	
Fred E. Shelton	RR1 Box 217A	64722	
Barbara Ruby	P.O. Box 42	64722	925-3379
Emilia Matthews	P.O. Box 73	64722	660-925-3406
Clyde Matthews	P.O. Box 73	64722	660 925-3406
Peggy Thurston	P.O. Box 135	64722	660 925-3233
Ryan Dancer	P.O. Box 135	64722	660 925-3233
Lawrence Cameron	P.O. Box 209	64722	660 925 3330
Jeff & Kacie Barnett	P.O. Box 154	64722	660 925 3410
Larry Mancus	RT 1 Box 401	64722	
Angela Cook	RR1 Box 326B	64722	925-3123
Bonnie Wickard	P.O. Box 22	64722	925-3500
Darryl Kline	P.O. Box 184	64722	no
Thomas Fox	Amoret	64722	
Mark D. D.	Amoret	64722	
Linda Bell	Amoret	64722	

Community Meeting Roster

Postal Service Representative (Names and Titles):

Joanne Dean Post Office Review Coordinator

Heather Mitchem Investigative Coordinator

Pam Crowden Investigative Coordinator

Date: 05/23/2011

Time 18:00pm

Total Number of Customers Present:

0 82

Place: Amoret Community Building

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

[illegible]

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. **Concern (UnFavorable):**
Customers expressed a concern about leaving money in the mailbox.
Response:
You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
2. **Concern (UnFavorable):**
Customers were concerned about vandalism of their mail box.
Response:
A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area.
3. **Concern (UnFavorable):**
Customers expressed a concern about irregular hours that the rural route serves the community.
Response:
You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 15.4 miles away.
4. **Concern (UnFavorable):**
Customers expressed concern for loss of community identity.
Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
5. **Concern (UnFavorable):**
Customers were concerned about having to travel to another post office for service.
Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
6. **Concern (UnFavorable):**
Customers felt inclement weather and poor road conditions might impede delivery.
Response:
You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
7. **Concern (UnFavorable):**
Customers asked why their post office was being discontinued while others were retained.
Response:
You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
8. **Concern (UnFavorable):**
Customer expressed a concern about package delivery and pickup.
Response:
You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

9. Concern (UnFavorable):
Customer expressed concern about having a CPO.
Response:
There is a possibility that we could establish a Village Post Office, however there are requirements. There must be a business willing to do this and there are regulations that must be followed.
10. Concern (UnFavorable):
Customer was concerned that there was a hiring freeze on Postal positions currently.
Response:
The Postal Service is not currently hiring career positions right now as we are trying to place our current employees in available positions.
11. Concern (UnFavorable):
Customers were concerned about loss of employment in the community.
Response:
You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
12. Concern (UnFavorable):
Customer was concerned that if Butler delivered their mail they would have to go to Butler schools instead of their current school.
Response:
This change will have no effect on the boundaries established by your school district.
13. Concern (UnFavorable):
Customer concerned that if the Amoret Post Office were closed they will not be able to get an Amoret postmark.
Response:
The mail should currently already be postmarked in Kansas City as that is where our mail is dispatched.
14. Concern (UnFavorable):
Customers were concerned about mail security.
Response:
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
15. Concern (UnFavorable):
Customers expressed a concern about leaving money in the mailbox.
Response:
You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
16. Concern (UnFavorable):
Customers questioned the economic savings of the proposed discontinuance.
Response:
You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
17. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
Response:
You stated that you would miss the special attention and assistance provided by the personnel at the Amoret Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed
18. Concern (UnFavorable):
Customers were concerned about permit mailing.
Response:
You expressed a concern about permit mailing that was input at the Amoret Post Office. Responsibility for the permit account will be transferred to the Butler Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the Butler postmaster.
19. Concern (UnFavorable):
Customer was concerned about their appeal rights and wanted to know where the appeal went.
Response:
Explained Title 39 along with the rights to appeal. The appeal would go to the Postal Regulatory Commission.
20. Concern (UnFavorable):
Customer was concerned that 20,000 Post Offices and 50,000 Postal Workers were going to be closed and laid off.
Response:

The Postal Service does not have any set number of offices to close and they are working very hard to find a position for those affected.

21. **Concern (Unfavorable):**

Customers felt the post office should remain open since they paid taxes.

Response:

You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

22. **Concern (Unfavorable):**

Customers were concerned about the mailboxes being damaged.

Response:

You expressed a concern about the mailboxes being damaged. Please contact the Butler postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.

23. **Concern (Unfavorable):**

Customers were concerned about the limited hours of operation at the post office.

Response:

You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this year indicated the office had declined from an EAS-11 to an PTPM-55 level office, qualifying for 36 hours of service per week. The CPO will provide at least the same number of window service hours as the post office.

24. **Concern (Unfavorable):**

Customers expressed concern about having to erect a rural mailbox.

Response:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Butler Post Office located 15.4 miles away.

25. **Concern (Unfavorable):**

Customer expressed a concern about their new address.

Response:

You expressed a concern about your new address. Since Bates County does not currently have 911 addressing you will contact the Butler Postmaster to obtain your new address.

26. **Concern (Unfavorable):**

Customers were concerned about senior citizens.

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to

Nonpostal Concerns



05/05/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Amoret Community Building on 05/23/2011 from 18:00pm to 19:00pm to answer questions and provide information about our service.

If you have any questions, you may contact Joanne Dean at (816) 374-9686.

Thank you for your assistance.

Sincerely,

HARRY BELCHER
Manager, Post Office Operations



A. Office

Name: AMORET State: MO Zip Code: 64722
Area: WESTERN District: MID-AMERICA PFC
Congressional District: MO - 04 County: Bates
EAS Grade: 55 Finance Number: 280132
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

Date: 06/20/2011
Fax No: (816) 374-9120



A. Office

Name: AMORET State: MO Zip Code: 64722
Area: WESTERN District: MID-AMERICA PFC
Congressional District: MO - 04 County: Bates
EAS Grade: 55 Finance Number: 280132
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

Date: 06/20/2011
Fax No: (816) 374-9120

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-55, Minimum, no COLA)

\$ 23,026

Fringe benefits 33.5%

\$ 7,714

Rental costs, excluding utilities

\$ 4,418

Total annual costs

\$ 35,158

Less estimated cost of replacement service

- 4,633

Total annual savings

\$ 30,525

A one-time expense of \$ 0 will be/was incurred for installation of CBUs and parcel lockers.

Yes

Is postmaster salary based on the minimum salary without COLA?

Yes

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

N/A

N/A

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Heather M. H. [Signature]

Investigative Coordinator

6/14/11

Date

Reviewed and Certified By:

[Signature]

District PO Review Coordinator

6/14/2011

Date



06/07/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the AMORET Post Office
Docket No. 1352999

This is to advise you that on 06/21/2011, I will post for public comment a proposal to close the AMORET Post Office in Bates, Congressional District No. MO - 04.

If you have any questions, please call JOANNE DEAN District Review Coordinator at (816) 374-9686.

MARK MARTINEZ
District Manager
MID-AMERICA PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



06/14/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
AMORET Proposal
Docket No. 1352999 - 64722

Please post the enclosed proposal to close the AMORET Post Office in the lobby. The proposal must be posted in a prominent place from 06/21/2011 through close of business on 08/22/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (816) 374-9686.

JOANNE DEAN
Post Office Review Coordinator
MID-AMERICA PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 06/21/2011

Date of Removal: 08/22/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE AMORET, MO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Amoret Post Office:

The Postal Service is considering the close of the Amoret Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/21/2011 through 08/22/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Amoret Post Office, Pleasanton Post Office and Butler Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

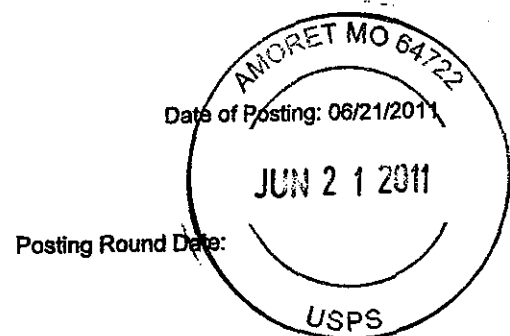
JOANNE DEAN
300 W PERSHING RD SUITE 210
KANSAS CITY, MO 64108-9000

For more information, you may call JOANNE DEAN at (816) 374-9686 or write to the above address.

Thank you for your assistance.

HARRY BELCHER
300 W PERSHING RD SUITE 210
KANSAS CITY, MO 64108-9000

Docket: 1352999-64722
Item Nbr: 33
Page Nbr: 1



Date of Removal: 08/22/2011

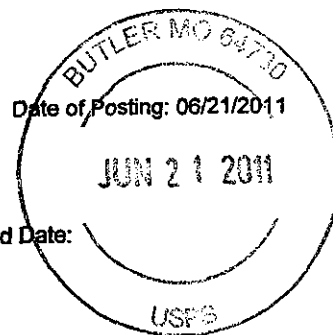
Removal Round Date:



PROPOSAL TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1352999 - 64722

Docket: 1352999-64722
Item Nbr: 33
Page Nbr: 1A

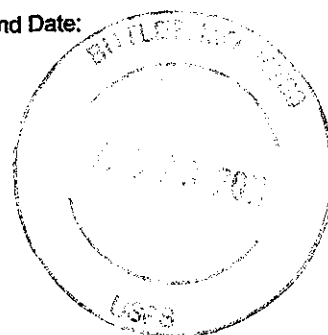


Date of Posting: 06/21/2011

Posting Round Date:

Date of Removal: 08/22/2011

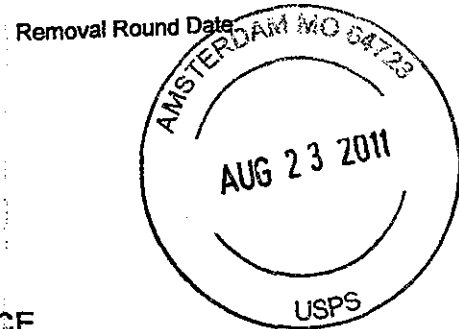
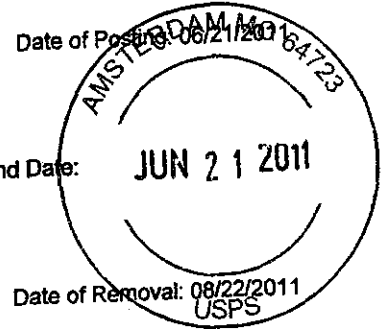
Removal Round Date:



PROPOSAL TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1352999 - 64722

Docket: 1352999-64722
Item Nbr: 33
Page Nbr: 18



PROPOSAL TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1352999 - 64722

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Amoret, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butler Post Office, located 15 miles away.

The postmaster position became vacant when the postmaster retired on November 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier from Butler MO 15.42 miles away. 4. There are 4 other post offices within a 15 mile radius.

The Amoret Post Office, an EAS-55 level, provides service from 08:45 to 11:45, 13:00 to 16:15 Monday - Friday, 08:00 to 10:00 Saturday and lobby hours of 08:30 to 16:30 on Monday - Friday and 08:00 to 10:00 on Saturday to 63 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged eight transaction(s) accounting for eight minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$19,372 (51 revenue units) in FY 2008; \$18,408 (48 revenue units) in FY 2009; and \$19,505 (51 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On May 23, 2011, representatives from the Postal Service were available at Amoret Community Building to answer questions and provide information to customers. 82 customer(s) attended the meeting.

On May 05, 2011, 227 questionnaires were distributed to delivery customers of the Amoret Post Office. Questionnaires were also available over the counter for retail customers at the Amoret Post Office. 66 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 23 unfavorable, and 43 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Butler Post Office, an EAS-18 level office. Window service hours at the Butler Post Office are from 08:00 to 16:30, Monday through Friday, and 08:00 to 12:00 on Saturday. There are 106 post office boxes available.

Retail service is also available at the Amsterdam Post Office an EAS-13 level office, located seven miles away. Window service hours at Amsterdam Post Office are from 07:30 to 12:00, 13:00 to 16:15, Monday through Friday and 08:00 to 09:45 on Saturday. There are 76 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer asked if there was a possibility for a CPO in Amoret.

Response: The customer asked if there was a possibility for a CPO. A Village Post Office is a possibility however there must be a business in Amoret willing to do this and we are not aware of any.
2. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. You can make special arrangements with the Butler Post Office to address your concern about delivery of your medicine.
3. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
4. **Concern:** Customer expressed a concern about the length of time it took to forward your mail.

Response:

The customer expressed a concern about the length of time it took to forward your mail. You may pick up address change notice post cards at the post office that can be mailed to your correspondents listing your correct new mailing address. As your correspondents use your correct mailing address there will no longer be a requirement that your mail goes through our forwarding system.

5. Concern:

Customer was concerned about compliance with Postal rules and regulations.

Response:

The customer expressed a concern about the Post Office following rules and regulations. Each office has access to our Manuals and Handbooks and is required to work within the guidelines outlined in each.

6. Concern:

Customer was concerned about senior citizens and handicapped.

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.

7. Concern:

Customer was concerned that it is prohibited by law to close a Post Office based on saving money.

Response:

The customer expressed a concern about following the law when closing a post office. The Postal Service is required to follow all guidelines outlined in Title 39.

8. Concern:

Customer was concerned that the facility that is leased for the Amoret Post Office was a concern and the reason for the discontinuance.

Response:

The customer expressed a concern about the building lease at the Amoret Post Office. The discontinuance study is not related to the lease or the facility.

9. Concern:

Customer was concerned that the reason for a discontinuance study was handicapped accessibility.

Response:

The customer asked if the reason for the discontinuance study was Handicapped Accessibility. Handicapped accessibility is not known to be a concern at the Amoret Post Office.

10. Concern:

Customer was concerned that they would not be able to view all documents in the discontinuance proposal.

Response:

The customer expressed a concern about viewing the documents in the discontinuance proposal. If the discontinuance study continues, a copy of the proposal will be posted at the Amoret Post Office for viewing. If you would like to purchase a copy that will be available as well.

11. Concern:

Customers asked why their post office was being discontinued while others were retained.

Response:

The customer asked why the Amoret post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

12. Concern:

Customers expressed a concern about irregular hours that the rural route serves the community.

Response:

The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 15.4 miles away.

13. Concern:

Customers expressed a concern about leaving money in the mailbox.

Response:

The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Amoret Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

14. Concern:

Customers expressed concern about having to erect a rural mailbox.

Response:

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Butler Post Office located 15.4 miles away or at any other neighboring Post Office.

15. Concern:

Customers expressed concern about misdelivered mail.

Response:

The customer expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the Butler postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

16. Concern:

Customers expressed concern for those customers who are elderly or with disabilities who are not able to go to the Butler Post Office to pick up their mail.

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Butler postmaster.

17. Concern:

Customers questioned the economic savings of the proposed discontinuance.

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

18. Concern:

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

The customer stated that you would miss the special attention and assistance provided by the personnel at the Amoret Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

19. Concern:

Customers were concerned about a change of address.

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

20. Concern:

Customers were concerned about having to travel to another post office for service.

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

21. Concern:

Customers were concerned about mail security.

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

22. Concern:

Customers were concerned about obtaining services from the carrier.

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps (including duck stamps), envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens and handicapped

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information

24. Concern:

Customers were concerned about senior citizens.

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information

25. Concern:

Customers were concerned about the limited hours of operation at the post office.

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this year indicated the office had declined from an EAS-11 to a PTPM-55 level office, qualifying for 36 hours of service per week.

26. Concern:

Customers were concerned about the mailboxes being damaged.

Response:

The customer expressed a concern about the mailboxes being damaged. Please contact the Butler postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.

27. Concern:

You expressed a concern that the Amoret Post Office was being studied because there is no Postmaster.

Response:

The customer expressed a concern about the Post Office being studied because of a vacancy. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

28. Concern:

Customer concerned that if the Amoret Post Office were closed they will not be able to get an Amoret postmark.

Response:

The mail should currently already be postmarked in Kansas City as that is where our mail is dispatched.

29. Concern:

Customer expressed a concern about their new address.

Response:

The customer expressed a concern about your new address. Since Bates County does not currently have 911 addressing you will contact the Butler Postmaster to obtain your new address.

30. Concern:

Customer expressed concern about having a CPO.

Response:

There is a possibility that we could establish a Village Post Office, however there are requirements. There must be a business willing to do this and there are regulations that must be followed.

31. Concern:

Customer was concerned about their appeal rights and wanted to know where the appeal went.

Response:

Explained Title 39 along with the rights to appeal. The appeal would go to the Postal Regulatory Commission.

32. Concern:

Customer was concerned that 20,000 Post Offices and 50,000 Postal

Response:

The Postal Service does not have any set number of offices to close and they are working very hard to find a position for those affected.

33. Concern:

Customer was concerned that if Butler delivered their mail they would have to go to Butler schools instead of their current school.

Response:

This change will have no effect on the boundaries established by your school district.

34. Concern:

Customer was concerned that there was a hiring freeze on Postal positions currently.

Response:

The Postal Service is not currently hiring career positions right now as we are trying to place our current employees in available positions.

35. Concern:

Customers expressed concern for loss of community identity.

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

36. Concern:

Customers felt inclement weather and poor road conditions might impede delivery.

Response:

The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

37. Concern:

Customers felt the post office should remain open since they paid taxes.

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

38. Concern:

Customers were concerned about loss of employment in the community.

Response:

The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

39. Concern:

Customers were concerned about permit mailing.

Response:

The customer expressed a concern about permit mailing that was input at the Amoret Post Office. Responsibility for the permit account will be transferred to the Butler Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the Butler postmaster.

40. Concern:

Customers were concerned about vandalism of their mail box.

Response:

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Amoret is an unincorporated community located in Bates County. The community is administered politically by The Bates County Courthouse. Police protection is provided by the Bates County Sheriff. Fire protection is provided by the Amoret Fire Department. The community is comprised of retirees, self-employed and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Amoret Christian Church, Grace Tabernacle, Miami R-1 School District, Bowers Tobacco and Snack Bar, Affordable Auto Repair, Amoret City Hall, Amoret Water Department. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Amoret Post Office will be available at the Butler Post Office. Government forms normally provided by the Post Office will also be available at the Butler Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

- | | |
|---|--|
| <p>1. Concern:</p> <p>Response:</p> | <p>Customer concerned that the Postal Service did not advertise to the public to find someone to work at the Amoret Post Office, especially since it will be open less than 8 hours per day.</p> <p>The customer expressed a concern about the Postal Service advertising employment opportunities to the public. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.</p> |
| <p>2. Concern:</p> <p>Response:</p> | <p>Customer expressed a concern about the loss of the Community Bulletin Board at the Post Office.</p> <p>The customer expressed a concern regarding the loss of the Community Bulletin Board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butler Post Office for more information.</p> |
| <p>3. Concern:</p> <p>Response:</p> | <p>Customer was concerned they would have to pay higher taxes since they have a Butler address.</p> <p>The customer expressed a concern about a tax increase. We are not responsible for tax increases, however the fact that your address will change to a 911 address should not affect the amount of taxes you pay as you will still live in the city limits of Amoret.</p> |

4. **Concern:**

Customers expressed concern for loss of community identity.

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

5. **Concern:**

Customers were concerned about growth in the community.

Response:

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

6. **Concern:**

Customers were concerned about loss of employment in the community.

Response:

The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on November 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 30,525 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 23,026
Fringe Benefits @ 33.5%	\$ 7,714
Annual Lease Costs	<u>+ \$ 4,418</u>
Total Annual Costs	\$ 35,158
Less Annual Cost of Replacement Service	<u>- \$ 4,633</u>
Total Annual Savings	<u>\$ 30,525</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Amoret, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butler Post Office, located 15 miles away.

The postmaster retired on November 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Amoret Post Office provided delivery and retail service to 63 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged eight. There are two permit mailers or postage meter customers.

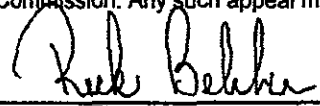
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$30,525 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Amoret Post Office, Amsterdam Post Office and Butler Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.


HARRY BELCHER
Manager, Post Office Operations

06/21/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date _____



08/22/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/22/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Joanne I. Dean".

JOANNE DEAN
Post Office Review Coordinator
300 W PERSHING RD SUITE 210
KANSAS CITY, MO 64108-9000

Docket: 1352999-64722

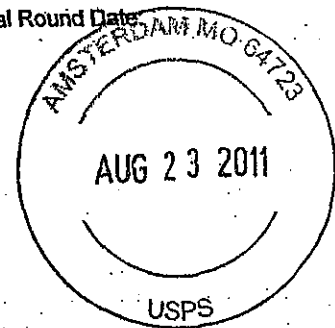
Item Nbr: 36

Doc Nbr: 1



Date of Removal: 08/22/2011

Removal Round Date:



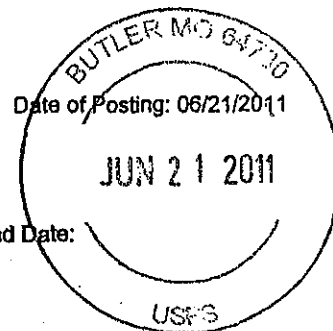
PROPOSAL TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1352999 - 64722

Docket: 1352999-64722

Item Nbr: 36

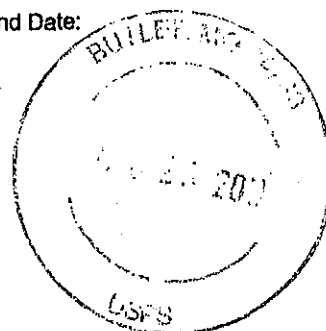
Page Nbr: 2



Posting Round Date:

Date of Removal: 08/22/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1352999 - 64722

Docket: 1352999-64722

Item Nbr: 36

Page Nbr: 3

Date of Posting: 06/21/2011

Posting Round Date:

Date of Removal: 08/22/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1352999 - 64722

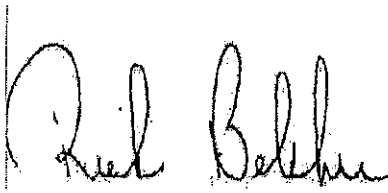
**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 08/22/2011

Postal Customers of the Amoret Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Amoret Post Office, which was posted 06/21/2011 through 08/22/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Amoret Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in cursive script, appearing to read "Harry Belcher". The signature is written in dark ink on a white background.

HARRY BELCHER
300 W PERSHING RD SUITE 210
KANSAS CITY, MO 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

THIS POST OFFICE IS, BY FAR, THE MOST CONVENIENT FOR MY LOCATION. I USE IT OFTEN FOR USPS AND REGISTERED LETTER. I HAVE ALWAYS RECEIVED PROMPT, COURTEOUS SERVICE ~~WHEN~~ WHEN DOING BUSINESS IN AMORET.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

ALTHOUGH I LIVE 6 MILES FROM AMORET, I AM SURE THAT THE LOSS OF THE POST OFFICE THERE WOULD AFFECT MANY MORE PEOPLE IN THE AREA THAN LIVE IN THE TOWN.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

IF THE AMORET POST OFFICE IS CLOSED, I'M SURE THAT I'LL DO MORE BUSINESS WITH FED EX OR UPS!

JOHN BALLOU

Name of Postal Customer



Signature of Postal Customer

13001 YORK LN

Mailing Address

PLEASANTON, KS 66075

City, State, and ZIP Code

8/3/11

Date



09/15/2011

JOHN BALLOU
13022 YORK LANE
PLEASANTON, KS 66075

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Butler Post Office and from the carrier. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

In these times of high fuel prices drives to sever, eight, or eleven miles to another post office is unreasonable.

The ones of us who still work for a living, the postal hours else where would keep us from getting service as we would have to be at work & couldn't get into their office for service, stamps money orders, mailing packages & etc.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We would be cut off from each other as a communication to personal service from our U.S. post office.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We are an established city beginning in the early 1900's. We are a part of American root system, our men were soldiers, marines and navy. They fought for our freedom.

We owe them our loyalty & service of US post office and government services they helped to preserve.

Name of Postal Customer

Dorrea J Short

Signature of Postal Customer

Dorrea J Short

Mailing Address

PO Box 132

City, State, and ZIP Code

Amoret Mo 64722

Date

7/12/11



09/15/2011

DANNA SHORT
P O BOX 132
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in cursive script that reads "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I mail 3-5 packages a week. I don't want to have to travel to Butler or Pleasanton to do that. I also don't want to use the mailman to mail packages. That seems like one of the most ineffective ways to do it to me.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

If this community loses it's post office, it will be one step closer to a dead community. There are quite a few older people in town that have no social contact other than the post office. The bank is gone, that only leaves the post office and store.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Closing a small town post office, only to have the carriers drive 15 miles each way to deliver mail makes no sense to me. You wouldn't be saving much money.

Ron Fowler

Ron Fowler

Name of Postal Customer

Signature of Postal Customer

Rt 1 Box 311

Mailing Address

Amoret, MO 64722

City, State, and ZIP Code

6/30/11

Date



09/15/2011

RON FOWLER
RT 1 BOX 311
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in dark ink, appearing to read "Harry Belcher". The signature is fluid and cursive, with the first name "Harry" and last name "Belcher" clearly distinguishable.

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

If my mail is delivered by a Rural Carrier I feel that my mail is unsafe in a Rural Box and can be stolen more easily.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Losing a business like the Post Office in this town will make a very big hardship on the people that don't drive, and make it very hard for people to buy multiple money orders to pay bills and mail them out. No one including myself wants to put that much money in a mailbox.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please Don't close it. It will make this Community Crumble. We need all we have. Don't take away our service in our community.

Donna Short

Name of Postal Customer

Donna J Short

Signature of Postal Customer

Po Bx 132

Mailing Address

Amoret Mo 64722

City, State, and ZIP Code

6-23-11

Date



09/15/2011

DANNA SHORT
P O BOX 132
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in dark ink, appearing to read "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

There are alot of people in this town that can not drive. ~~They~~ They do not want a rural box to buy money orders out of because there are to many young kids that would steal the cash out of the box. They cant drive so a PO Box is not an option for them in another office.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I do myself have a rural box but when I want to mail a package it is only 8 miles round trip to Amoret verses Butler which is 24. Gas is a big concern for me and alot of people. It is getting hard to afford. People here cant afford much.

Patrick Poppewell

Name of Postal Customer

Patrick Poppewell

Signature of Postal Customer

AK3 Box 193

Mailing Address

Butler, MO 64730

City, State, and ZIP Code

6-28-11

Date



09/15/2011

PATRICK POPPLEWELL

RT 3 BOX 193
BUTLER, MO 64730

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in dark ink, appearing to read "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I don't want to stand by my RURAL box in the burning heat of the sun, or in the stinging, pouring rain; or in the sharp cold and wet snow; all in hopes of being there at the right time to catch the mailman to conduct my business. I am 65 years old and deserve better service than describe

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

IT would have an unfavorable effect because there are some in the community that can't read or write and do not have a car but walk to the post office or ride their lawnmower. The postmaster makes out their money orders for bills and prepares them for mailing. These customers look forward to birthday cards and Christmas cards and getting their mail in their P.O. box. IT'S a highlight of their day.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Amoret, MO is located on 52 Hwy that connects US Hwy 69 and US Hwy 71. Therefore, many travelers, truck drivers and other people from area communities use this post office. IT provides customer service to more than just an isolated community because of the Amoret post office location.

Name of Postal Customer

Signature of Postal Customer

Mildred Bell

Mildred Bell

Mailing Address

P.O. Box 147

City, State, and ZIP Code

Date

Amoret MO 64722

6/28/2011



09/15/2011

MILDRED BELL

P O BOX 147
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage pre-paid form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and are mailed immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

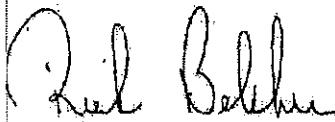
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
- You expressed a concern about irregular hours that the rural route serves the community. Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.
- Travelers may use Postal Services in their home towns or along a route as we do have other Postal Facilities on Highway 69 as well as Highway 71.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in dark ink, appearing to read "Harry Belcher". The signature is written in a cursive style with a large initial "H" and "B".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City , MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. ~

We would no longer have the ability to buy stamps or any other postal service. I would not want to put money in a mailbox for such items. There are too many thieves anymore. There are too many kids who run the streets and I don't feel having a mailbox would be safe to put mail in.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our business and the post office are the only businesses left in Amoret. Sometimes people in the country come in to the post office and will stop by our store while in town. If the post office closes it could also hurt our business.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I also don't want the hassle of changing address for my licenses, insurance, billings, etc. It is a real pain in the ass!

Emery Bowers, Jr.

Name of Postal Customer

Emery Bowers Jr

Signature of Postal Customer

P.O. Box 156

Mailing Address

Amoret Mo. 64722

City, State, and ZIP Code

June 24, 2011

Date



09/15/2011

EMERY BOWERS JR
P O BOX 156
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- You expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You expressed a concern about an address change on your bank checks and stationery. Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in dark ink, appearing to read "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

My box rented there is used to collect City mail for the water dept and other City papers.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The Bank in Amoret closed in Oct 2010 the closing of that hurt the community. And the closing of the Post Office would hurt it even more.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The fact that a lot of low income and elderly people who do mail package it would be a hardship on them to have to travel to another town to be able to mail them.

Amoret Post Office

Name of Postal Customer

Kathy Barnes

Signature of Postal Customer

Po Box 74

Mailing Address

Amoret Mo 64722

City, State, and ZIP Code

6-22-2011

Date



09/15/2011

KATHY BOWERS

P O BOX 74
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in dark ink, appearing to read "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the AMORET Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I do not want to lose our Post Office because I live on a dead end street with a rental house next door. I always keep everything locked, what happens to my mail when I am away from home for days at a time? I have had the same P.O. Box since 1961.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The Closing of the Amoret Post Office is like a death sentence on the City of Amoret. One less business and one more vacant business or I should say building.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Amoret's post office is located on a main highway, making it convenient for truckers to just pull over & use the post office to mail in their time cards.

JANE HETTINGER
Name of Postal Customer

Jane Hettinger
Signature of Postal Customer

P.O. Box 143
Mailing Address

Amoret, Mo. 64722
City, State, and ZIP Code

6-24-2011
Date



09/15/2011

JANE HETTINGER

P O BOX 143
AMORET, MO 64722

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Amoret Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- There are Post Offices along both Highway 69 and Highway 71 as well as delivery and retail available through the rural carrier.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Joanne Dean at (816) 374-9686.

Sincerely,

A handwritten signature in dark ink, appearing to read "Harry Belcher".

Harry Belcher
Manager, Post Office Operations
300 W Pershing Rd suite 210
Kansas City, MO, 64108-9000



A. Office

Name: AMORET State: MO Zip Code: 64722
Area: WESTERN District: MID-AMERICA PFC
Congressional District: MO - 04 County: BATES
EAS Grade: 55 Finance Number: 280132
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was a premature appeal received.

Prepared by: Joanne Dean
Title: MID-AMERICA PFC Post Office Review Coordinator
Tele No: (816) 374-9686

Date: 09/26/2011
Fax No: (816) 374-9120

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	9
Favorable comments	0
Unfavorable comments	9
No opinion expressed	0
Total comments returned	9

Postal Concerns

The following postal concerns were expressed

1. Concern (Unfavorable):
Customer concerned that the convenience for truck drivers would be taken away.
Response:
There are Post Offices along both Highway 69 and Highway 71 as well as delivery and retail available through the rural carrier.
2. Concern (Unfavorable):
Customer expressed a concern about irregular hours that the rural route serves the community.
Response:
Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.
3. Concern (Unfavorable):
Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices.
Response:
The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
4. Concern (Unfavorable):
Customer was concerned that Amorel is located on Highway 52 that connects Highway 69 and Highway 71 and therefore travelers and truck drivers use the Amorel Post Office. It provides customer services to more than just an isolated community.
Response:
Travelers may use Postal Services in their home towns or along a route as we do have other Postal Facilities on Highway 69 as well as Highway 71.
5. Concern (Unfavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
Response:
Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
6. Concern (Unfavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
Response:
Courteous and helpful service will be provided by personnel at the Butler Post Office and from the carrier. Special assistance will be provided as needed.
7. Concern (Unfavorable):
Customers were concerned about having to make an address change on their bank checks and stationery.
Response:
Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.
8. Concern (Unfavorable):
Customers were concerned about having to travel to another Post Office for service.
Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
9. Concern (Unfavorable):
Customers were concerned about mail security.
Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
10. Concern (Unfavorable):
Customers were concerned about obtaining services from the carrier.
Response:
Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the

completed money order is made to the addressee. If necessary, the completed money order can be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

11. **Concern (UnFavorable):**

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. **Concern (UnFavorable):**

Customer expressed a concern about leaving money in the mailbox.

Response:

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

2. **Concern (UnFavorable):**

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

3. **Concern (UnFavorable):**

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

4. **Concern (UnFavorable):**

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Docket: 1352999-64722
Item Nbr: 41
Page Nbr: 1

Date of Posting: 06/21/2011

Posting Round Date:

Date of Removal: 08/22/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1352999 - 64722

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Amoret, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butler Post Office, located 15 miles away.

The postmaster position became vacant when the postmaster retired on November 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier from Butler MO 15.42 miles away. 4. There are 4 other post offices within a 15 mile radius.

The Amoret Post Office, an EAS-55 level, provides service from 08:45 to 11:45, 13:00 to 16:15 Monday - Friday, 08:00 to 10:00 Saturday and lobby hours of 08:30 to 16:30 on Monday - Friday and 08:00 to 10:00 on Saturday to 63 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged eight transaction(s) accounting for eight minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$19,372 (51 revenue units) in FY 2008; \$18,408 (48 revenue units) in FY 2009; and \$19,505 (51 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On May 23, 2011, representatives from the Postal Service were available at Amoret Community Building to answer questions and provide information to customers. 82 customer(s) attended the meeting.

On May 05, 2011, 227 questionnaires were distributed to delivery customers of the Amoret Post Office. Questionnaires were also available over the counter for retail customers at the Amoret Post Office. 66 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 23 unfavorable, and 43 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Butler Post Office, an EAS-18 level office. Window service hours at the Butler Post Office are from 08:00 to 16:30, Monday through Friday, and 08:00 to 12:00 on Saturday. There are 106 post office boxes available.

Retail service is also available at the Amsterdam Post Office an EAS-13 level office, located seven miles away. Window service hours at Amsterdam Post Office are from 07:30 to 12:00, 13:00 to 16:15, Monday through Friday and 08:00 to 09:45 on Saturday. There are 76 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer asked if there was a possibility for a CPO in Amoret.

Response: The customer asked if there was a possibility for a CPO. A Village Post Office is a possibility however there must be a business in Amoret willing to do this and we are not aware of any.
2. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. You can make special arrangements with the Butler Post Office to address your concern about delivery of your medicine.
3. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
4. **Concern:** Customer expressed a concern about the length of time it took to forward your mail.

Response:

The customer expressed a concern about the length of time it took to forward your mail. You may pick up address change notice post cards at the post office that can be mailed to your correspondents listing your correct new mailing address. As your correspondents use your correct mailing address there will no longer be a requirement that your mail goes through our forwarding system.

5. **Concern:**

Customer was concerned about compliance with Postal rules and regulations.

Response:

The customer expressed a concern about the Post Office following rules and regulations. Each office has access to our Manuals and Handbooks and is required to work within the guidelines outlined in each.

6. **Concern:**

Customer was concerned about senior citizens and handicapped.

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.

7. **Concern:**

Customer was concerned that it is prohibited by law to close a Post Office based on saving money.

Response:

The customer expressed a concern about following the law when closing a post office. The Postal Service is required to follow all guidelines outlined in Title 39.

8. **Concern:**

Customer was concerned that the facility that is leased for the Amoret Post Office was a concern and the reason for the discontinuance.

Response:

The customer expressed a concern about the building lease at the Amoret Post Office. The discontinuance study is not related to the lease or the facility.

9. **Concern:**

Customer was concerned that the reason for a discontinuance study was handicapped accessibility.

Response:

The customer asked if the reason for the discontinuance study was Handicapped Accessibility. Handicapped accessibility is not known to be a concern at the Amoret Post Office.

10. **Concern:**

Customer was concerned that they would not be able to view all documents in the discontinuance proposal.

Response:

The customer expressed a concern about viewing the documents in the discontinuance proposal. If the discontinuance study continues, a copy of the proposal will be posted at the Amoret Post Office for viewing. If you would like to purchase a copy that will be available as well.

11. **Concern:**

Customers asked why their post office was being discontinued while others were retained.

Response:

The customer asked why the Amoret post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

12. **Concern:**

Customers expressed a concern about irregular hours that the rural route serves the community.

Response:

The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 15.4 miles away.

13. Concern:

Customers expressed a concern about leaving money in the mailbox.

Response:

The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Amoret Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

14. Concern:

Customers expressed concern about having to erect a rural mailbox.

Response:

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Butler Post Office located 15.4 miles away or at any other neighboring Post Office.

15. Concern:

Customers expressed concern about misdelivered mail.

Response:

The customer expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the Butler postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

16. Concern:

Customers expressed concern for those customers who are elderly or with disabilities who are not able to go to the Butler Post Office to pick up their mail.

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Butler postmaster.

17. Concern:

Customers questioned the economic savings of the proposed discontinuance.

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

18. Concern:

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

The customer stated that you would miss the special attention and assistance provided by the personnel at the Amoret Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

19. Concern:

Customers were concerned about a change of address.

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

20. **Concern:**

Customers were concerned about having to travel to another post office for service.

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

21. **Concern:**

Customers were concerned about mail security.

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

22. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps (including duck stamps), envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

23. **Concern:**

Customers were concerned about senior citizens and handicapped.

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information

24. Concern:

Customers were concerned about senior citizens.

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information

25. Concern:

Customers were concerned about the limited hours of operation at the post office.

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this year indicated the office had declined from an EAS-11 to a PTPM-55 level office, qualifying for 36 hours of service per week.

26. Concern:

Customers were concerned about the mailboxes being damaged.

Response:

The customer expressed a concern about the mailboxes being damaged. Please contact the Butler postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.

27. Concern:

You expressed a concern that the Amoret Post Office was being studied because there is no Postmaster.

Response:

The customer expressed a concern about the Post Office being studied because of a vacancy. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

28. Concern:

Customer concerned that the convenience for truck drivers would be taken away.

Response:

There are Post Offices along both Highway 69 and Highway 71 as well as delivery and retail available through the rural carrier.

29. Concern:

Customer expressed a concern about irregular hours that the rural route serves the community.

Response:

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.

30. Concern:

Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices.

Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

31. **Concern:** Customer was concerned that Amoret is located on Highway 52 that connects Highway 69 and Highway 71 and therefore travelers and truck drivers use the Amoret Post Office. It provides customer services to more than just an isolated community.
- Response:** Travelers may use Postal Services in their home towns or along a route as we do have other Postal Facilities on Highway 69 as well as Highway 71.
32. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
33. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the Butler Post Office and from the carrier. Special assistance will be provided as needed.
34. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery.
- Response:** Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.
35. **Concern:** Customer concerned that if the Amoret Post Office were closed they will not be able to get an Amoret postmark.
- Response:** The mail should currently already be postmarked in Kansas City as that is where our mail is dispatched.
36. **Concern:** Customer expressed a concern about their new address.
- Response:** The customer expressed a concern about your new address. Since Bates County does not currently have 911 addressing you will contact the Butler Postmaster to obtain your new address.
37. **Concern:** Customer expressed concern about having a CPO.
- Response:** There is a possibility that we could establish a Village Post Office, however there are requirements. There must be a business willing to do this and there are regulations that must be followed.
38. **Concern:** Customer was concerned about their appeal rights and wanted to know where the appeal went.
- Response:** Explained Title 39 along with the rights to appeal. The appeal would go to the Postal Regulatory Commission.
39. **Concern:** Customer was concerned that 20,000 Post Offices and 50,000 Postal Workers were going to be closed and laid off.
- Response:** The Postal Service does not have any set number of offices to close and they are working very hard to find a position for those affected.
40. **Concern:** Customer was concerned that if Butler delivered their mail they would have to go to Butler schools instead of their current school.
- Response:** This change will have no effect on the boundaries established by your school district.
41. **Concern:** Customer was concerned that there was a hiring freeze on Postal positions currently.

Response:

The Postal Service is not currently hiring career positions right now as we are trying to place our current employees in available positions.

42. Concern:

Customers expressed concern for loss of community identity.

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

43. Concern:

Customers felt inclement weather and poor road conditions might impede delivery.

Response:

The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

44. Concern:

Customers felt the post office should remain open since they paid taxes.

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

45. Concern:

Customers were concerned about loss of employment in the community.

Response:

The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

46. Concern:

Customers were concerned about permit mailing.

Response:

The customer expressed a concern about permit mailing that was input at the Amoret Post Office. Responsibility for the permit account will be transferred to the Butler Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the Butler postmaster.

47. Concern:

Customers were concerned about vandalism of their mail box.

Response:

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Amoret is an unincorporated community located in BATES County. The community is administered politically by The Bates County Courthouse. Police protection is provided by the Bates County Sheriff. Fire protection is provided by the Amoret Fire Department. The community is comprised of retirees, self-employed and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Amoret Christian Church, Grace Tabernacle, Miami R-1 School District, Bowers Tobacco and Snack Bar, Affordable Auto Repair, Amoret City Hall, Amoret Water Department. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Amoret Post Office will be available at the Butler Post Office. Government forms normally provided by the Post Office will also be available at the Butler Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer concerned that the Postal Service did not advertise to the public to find someone to work at the Amoret Post Office, especially since it will be open less than 8 hours per day.
Response: The customer expressed a concern about the Postal Service advertising employment opportunities to the public. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
2. **Concern:** Customer expressed a concern about the loss of the Community Bulletin Board at the Post Office.
Response: The customer expressed a concern regarding the loss of the Community Bulletin Board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butler Post Office for more information.
3. **Concern:** Customer was concerned they would have to pay higher taxes since they have a Butler address.
Response: The customer expressed a concern about a tax increase. We are not responsible for tax increases, however the fact that your address will change to a 911 address should not affect the amount of taxes you pay as you will still live in the city limits of Amoret.

4. **Concern:** Customers expressed concern for loss of community identity.
- Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
5. **Concern:** Customers were concerned about growth in the community.
- Response:** The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
6. **Concern:** Customers were concerned about loss of employment in the community.
- Response:** The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
7. **Concern:** Customer expressed a concern about leaving money in the mailbox.
- Response:** A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
8. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.
- Response:** Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
9. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
- Response:** Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on November 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 30,525 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 23,026
Fringe Benefits @ 33.5%	\$ 7,714
Annual Lease Costs	<u>+ \$ 4,418</u>
Total Annual Costs	\$ 35,158
Less Annual Cost of Replacement Service	<u>- \$ 4,633</u>
Total Annual Savings	<u>\$ 30,525</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Amoret, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butler Post Office, located 15 miles away.

The postmaster retired on November 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Amoret Post Office provided delivery and retail service to 63 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged eight. There are two permit mailers or postage meter customers.

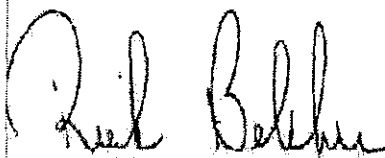
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$30,525 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Amoret Post Office, Amsterdam Post Office and Butler Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



HARRY BELCHER
Manager, Post Office Operations

06/21/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/16/2011																								
2. Post Office Name AMORET		3. State and ZIP + 4 Code MO, 64722-9998																										
4. District, Customer Service MID-AMERICA PFC	5. Area, Customer Service WESTERN	6. County BATES	7. Congressional District MO - 04																									
8. Reason for Proposal to Discontinue 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier from Butler MO 15.42 miles away. 4. There are 4 other post offices within a 15 mile radius.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 11/01/2010 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-55 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 1		a. Time M-F 08:45 to 11:45, 13:00 to 16:15 Sat 08:00 to 10:00 Total Window Hours Per Week a. Lobby Time M-F 08:30 to 16:30 Sat 08:00 to 10:00 33.25																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 1 b. P.O. Box 62 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 63 g. No. Receiving Duplicate Service 2 h. Average No. Daily Transactions 8.10		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>61</td> <td>21</td> </tr> <tr> <td>b. Newspaper</td> <td>37</td> <td>2</td> </tr> <tr> <td>c. Parcel</td> <td>2</td> <td>1</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>1</td> </tr> <tr> <td>e. Total</td> <td>100</td> <td>25</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>1</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>1</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	61	21	b. Newspaper	37	2	c. Parcel	2	1	d. Other	0	1	e. Total	100	25	f. No. of Postage Meters		1	g. No. of Permits		1
Types of Mail	Received	Dispatched																										
a. First-Class	61	21																										
b. Newspaper	37	2																										
c. Parcel	2	1																										
d. Other	0	1																										
e. Total	100	25																										
f. No. of Postage Meters		1																										
g. No. of Permits		1																										
Finances a. FY		Receipts 2008 \$ 19,372 2009 \$ 18,408 2010 \$ 19,505																										
		b. EAS Step 1 PM Basic Salary (no Cola) \$ 23026 c. PM Fringe Benefits (33.5% of b.) \$ 7,714																										
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 02/28/2022 Annual Lease \$ 4418 30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier or the box section in Butler MO 15.42 miles away. 4. There are 3 other post offices within a 15 mile radius.																												
17. Schools, Churches and Organization in Service Area: No: 3 Amoret Christian Church, Grace Tabernacle, Miami R-1 School District		19. Administrative/Emanating Office (Proposed): Name BUTLER EAS Level 18 Miles Away 15.4 Window Service Hours: M-F 08:00 to 16:30 SAT 08:00 to 12:00 Lobby Hours: M-F 24 Hours SAT 24 Hours PO Boxes Available: 106																										
18. Businesses in Service Area: No: 4 Bowers Tobacco and Snack Bar, Affordable Auto Repair, Amoret City Hall, Amoret Water Department		20. Nearest Post Office (if different from above): Name AMSTERDAM EAS Level 13 Miles Away 7.0 Window Service Hours: M-F to 16:15 SAT 08:00 to 09:45 Lobby Hours: M-F 07:30 to 16:30 SAT 07:30 to 16:30 PO Boxes Available: 76																										
21. Prepared by																												
Printed Name and Title HEATHER MITCHEM		Signature HEATHER MITCHEM		Telephone No. AC () (816) 374-9686																								
PO Discontinuance Coordinator Name JOANNE DEAN		Telephone No. AC () (816) 374-9686		Location KANSAS CITY, MO																								



08/29/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
AMORET
Docket Number 1352999 - 64722

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in black ink, appearing to be "M Martinez", with a large, stylized loop at the end.

MARK MARTINEZ
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: AMORET, MO, 64722-9998
EAS Level: 55
District: MID-AMERICA PFC
County: BATES
Congressional District: MO - 04
Proposal: ☒ Close ☐ Consolidate
Reason For Proposed: retired
Alternate Service Proposed: Rural Route Service
Customers Affected:
Post Office Box: 62
General Delivery: 1
Rural Route: 0
Highway Contract Route (HCR): 0
City Route: 0
Intermediate Rural: 0
Intermediate HCR: 0
Total number of customers: 63

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
11/01/2010	Postmaster vacancy occurred. Reason: retired
	OTC: Career: 0 Noncareer: 1 Other Employees: 1
04/19/2011	District manager authorization to study.
05/05/2011	Questionnaires sent to customers. Number sent: 227 Number Returned: 66 Analysis: Favorable 0 Unfavorable 23 No Opinion 43
	Petition received. Number of signatures: 0 Concerns expressed:
	Congressional inquiry received: No Concerns expressed:
06/16/2011	Proposal and checklist sent to district for review.
06/07/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/16/2011	Proposal and invitation for comments posted and round-dated.
08/26/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 9 No Opinion 0 9
08/26/2011	Premature PRC appeal received. Concerns expressed:
06/16/2011	Updated PS Form 4920 completed (if necessary).
08/29/2011	Certification of the official record.
08/29/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
09/11/2011	Headquarters logged in official record (option entry). Record returned to district for additional consideration. Record returned as not warranted.
10/04/2011	Final determination posted at affected office(s) and round-dated. Final determination removed and round-dated. Postal Bulletin Post Office Change Announcement form sent to Headquarters. No appeals letter received from Headquarters.
10/27/2011	Appeal to PRC received. PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____ Address management systems notified to updated AMS report. Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

KIM SILANCE
Name/Title
KIM SILANCE
District Post Office Review Coordinator

(913) 782-3765
Telephone Number
(913) 782-3765
Telephone Number



08/29/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Amoret Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Joanne Dean, Post Office Review Coordinator, at (816) 374-9686 or Harry Belcher Manager Post Office Operations.

A handwritten signature in black ink, appearing to read "M Martinez", with a large, stylized loop at the end.

MARK MARTINEZ
DISTRICT MANAGER
300 W PERSHING RD SUITE 210
KANSAS CITY , MO 64108-9000

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1352999.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the AMORET was received by 09/11/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 10/04/2011

Date of Removal: 11/05/2011

FINAL DETERMINATION TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Amoret, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butler Post Office, located 15 miles away.

The postmaster position became vacant when the postmaster retired on November 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: 1. Due to declining workload. 2. Operational efficiencies will be obtained by providing the alternate service. 3. Regular and effective service can be provided by a Rural Carrier from Butler MO 15.42 miles away. 4. There are 4 other post offices within a 15 mile radius.

The Amoret Post Office, an EAS-55 level, provides service from 08:45 to 11:45, 13:00 to 16:15 Monday - Friday, 08:00 to 10:00 Saturday and lobby hours of 08:30 to 16:30 on Monday - Friday and 08:00 to 10:00 on Saturday to 63 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged eight transaction(s) accounting for eight minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$19,372 (51 revenue units) in FY 2008; \$18,408 (48 revenue units) in FY 2009; and \$19,505 (51 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On May 23, 2011, representatives from the Postal Service were available at Amoret Community Building to answer questions and provide information to customers. 82 customer(s) attended the meeting.

On May 05, 2011, 227 questionnaires were distributed to delivery customers of the Amoret Post Office. Questionnaires were also available over the counter for retail customers at the Amoret Post Office. 66 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 23 unfavorable, and 43 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Butler Post Office, an EAS-18 level office. Window service hours at the Butler Post Office are from 08:00 to 16:30, Monday through Friday, and 08:00 to 12:00 on Saturday. There are 106 post office boxes available.

Retail service is also available at the Amsterdam Post Office an EAS-13 level office, located seven miles away. Window service hours at Amsterdam Post Office are from 07:30 to 12:00, 13:00 to 16:15, Monday through Friday and 08:00 to 09:45 on Saturday. There are 76 post office boxes available for rent.

The proposal to close the Amoret Post Office was posted with an invitation for comment at the Amoret Post Office, Amsterdam Post Office and Butler Post Office from June 21, 2011 to August 22, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer asked if there was a possibility for a CPO in Amoret.
Response: The customer asked if there was a possibility for a CPO. A Village Post Office is a possibility however there must be a business in Amoret willing to do this and we are not aware of any.
2. **Concern:** Customer expressed a concern about package delivery and pickup.
Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. You can make special arrangements with the Butler Post Office to address your concern about delivery of your medicine.
3. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
4. **Concern:** Customer expressed a concern about the length of time it took to forward your mail.

Response:

The customer expressed a concern about the length of time it took to forward your mail. You may pick up address change notice post cards at the post office that can be mailed to your correspondents listing your correct new mailing address. As your correspondents use your correct mailing address there will no longer be a requirement that your mail goes through our forwarding system.

5. **Concern:**

Customer was concerned about compliance with Postal rules and regulations.

Response:

The customer expressed a concern about the Post Office following rules and regulations. Each office has access to our Manuals and Handbooks and is required to work within the guidelines outlined in each.

6. **Concern:**

Customer was concerned about senior citizens and handicapped.

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.

7. **Concern:**

Customer was concerned that it is prohibited by law to close a Post Office based on saving money.

Response:

The customer expressed a concern about following the law when closing a post office. The Postal Service is required to follow all guidelines outlined in Title 39.

8. **Concern:**

Customer was concerned that the facility that is leased for the Amoret Post Office was a concern and the reason for the discontinuance.

Response:

The customer expressed a concern about the building lease at the Amoret Post Office. The discontinuance study is not related to the lease or the facility.

9. **Concern:**

Customer was concerned that the reason for a discontinuance study was handicapped accessibility.

Response:

The customer asked if the reason for the discontinuance study was Handicapped Accessibility. Handicapped accessibility is not known to be a concern at the Amoret Post Office.

10. **Concern:**

Customer was concerned that they would not be able to view all documents in the discontinuance proposal.

Response:

The customer expressed a concern about viewing the documents in the discontinuance proposal. If the discontinuance study continues, a copy of the proposal will be posted at the Amoret Post Office for viewing. If you would like to purchase a copy that will be available as well.

11. **Concern:**

Customers asked why their post office was being discontinued while others were retained.

Response:

The customer asked why the Amoret post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

12. **Concern:**

Customers expressed a concern about irregular hours that the rural route serves the community.

Response:

The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 15.4 miles away.

13. Concern:

Customers expressed a concern about leaving money in the mailbox.

Response:

The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Amoret Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

14. Concern:

Customers expressed concern about having to erect a rural mailbox.

Response:

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Butler Post Office located 15.4 miles away or at any other neighboring Post Office.

15. Concern:

Customers expressed concern about misdelivered mail.

Response:

The customer expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the Butler postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

16. Concern:

Customers expressed concern for those customers who are elderly or with disabilities who are not able to go to the Butler Post Office to pick up their mail.

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Butler postmaster.

17. Concern:

Customers questioned the economic savings of the proposed discontinuance.

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

18. Concern:

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

The customer stated that you would miss the special attention and assistance provided by the personnel at the Amoret Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

19. Concern:

Customers were concerned about a change of address.

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

20. **Concern:**

Customers were concerned about having to travel to another post office for service.

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

21. **Concern:**

Customers were concerned about mail security.

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

22. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps (including duck stamps), envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

23. **Concern:**

Customers were concerned about senior citizens and handicapped.

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.

24. **Concern:**

Customers were concerned about senior citizens.

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Butler postmaster for more information.

25. **Concern:**

Customers were concerned about the limited hours of operation at the post office.

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis conducted this year indicated the office had declined from an EAS-11 to a PTPM-55 level office, qualifying for 36 hours of service per week.

26. **Concern:**

Customers were concerned about the mailboxes being damaged.

Response:

The customer expressed a concern about the mailboxes being damaged. Please contact the Butler postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.

27. **Concern:**

You expressed a concern that the Amoret Post Office was being studied because there is no Postmaster.

Response:

The customer expressed a concern about the Post Office being studied because of a vacancy. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

28. **Concern:**

Customer concerned that the convenience for truck drivers would be taken away.

Response:

There are Post Offices along both Highway 69 and Highway 71 as well as delivery and retail available through the rural carrier.

29. **Concern:**

Customer expressed a concern about irregular hours that the rural route serves the community.

Response:

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.

30. **Concern:**

Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices.

Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.

31. **Concern:** Customer was concerned that Amoret is located on Highway 52 that connects Highway 69 and Highway 71 and therefore travelers and truck drivers use the Amoret Post Office. It provides customer services to more than just an isolated community.
- Response:** Travelers may use Postal Services in their home towns or along a route as we do have other Postal Facilities on Highway 69 as well as Highway 71.
32. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
33. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the Butler Post Office and from the carrier. Special assistance will be provided as needed.
34. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery.
- Response:** Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.
35. **Concern:** Customer concerned that if the Amoret Post Office were closed they will not be able to get an Amoret postmark.
- Response:** The mail should currently already be postmarked in Kansas City as that is where our mail is dispatched.
36. **Concern:** Customer expressed a concern about their new address.
- Response:** The customer expressed a concern about your new address. Since Bates County does not currently have 911 addressing you will contact the Butler Postmaster to obtain your new address.
37. **Concern:** Customer expressed concern about having a CPO.
- Response:** There is a possibility that we could establish a Village Post Office, however there are requirements. There must be a business willing to do this and there are regulations that must be followed.
38. **Concern:** Customer was concerned about their appeal rights and wanted to know where the appeal went.
- Response:** Explained Title 39 along with the rights to appeal. The appeal would go to the Postal Regulatory Commission.
39. **Concern:** Customer was concerned that 20,000 Post Offices and 50,000 Postal Workers were going to be closed and laid off.
- Response:** The Postal Service does not have any set number of offices to close and they are working very hard to find a position for those affected.
40. **Concern:** Customer was concerned that if Butler delivered their mail they would have to go to Butler schools instead of their current school.
- Response:** This change will have no effect on the boundaries established by your school district.
41. **Concern:** Customer was concerned that there was a hiring freeze on Postal positions currently.

Response:

The Postal Service is not currently hiring career positions right now as we are trying to place our current employees in available positions.

42. Concern:

Customers expressed concern for loss of community identity.

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

43. Concern:

Customers felt inclement weather and poor road conditions might impede delivery.

Response:

The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

44. Concern:

Customers felt the post office should remain open since they paid taxes.

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

45. Concern:

Customers were concerned about loss of employment in the community.

Response:

The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

46. Concern:

Customers were concerned about permit mailing.

Response:

The customer expressed a concern about permit mailing that was input at the Amoret Post Office. Responsibility for the permit account will be transferred to the Butler Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the Butler postmaster.

47. Concern:

Customers were concerned about vandalism of their mail box.

Response:

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.

2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Amoret is an incorporated community located in BATES County. The community is administered politically by The Bates County Courthouse. Police protection is provided by the Bates County Sheriff. Fire protection is provided by the Amoret Fire Department. The community is comprised of retirees, self-employed and farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Amoret Christian Church, Grace Tabernacle, Miami R-1 School District, Bowers Tobacco and Snack Bar, Affordable Auto Repair, Amoret City Hall, Amoret Water Department. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Amoret Post Office will be available at the Butler Post Office. Government forms normally provided by the Post Office will also be available at the Butler Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer concerned that the Postal Service did not advertise to the public to find someone to work at the Amoret Post Office, especially since it will be open less than 8 hours per day.

Response: The customer expressed a concern about the Postal Service advertising employment opportunities to the public. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
2. **Concern:** Customer expressed a concern about the loss of the Community Bulletin Board at the Post Office.

Response: The customer expressed a concern regarding the loss of the Community Bulletin Board. Community Bulletin Boards are not required in Post Offices, but several offices do have them. If they are not available in the neighboring Post Offices, we also offer convenient and affordable ways to communicate with local residents such as our newest service Every Door Direct Mail. Please check with the Butler Post Office for more information.
3. **Concern:** Customer was concerned they would have to pay higher taxes since they have a Butler address.

Response: The customer expressed a concern about a tax increase. We are not responsible for tax increases, however the fact that your address will change to a 911 address should not affect the amount of taxes you pay as you will still live in the city limits of Amoret.
4. **Concern:** Customers expressed concern for loss of community identity.

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
5. **Concern:** Customers were concerned about growth in the community.

Response:

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

6. **Concern:**

Customers were concerned about loss of employment in the community.

Response:

The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

7. **Concern:**

Customer expressed a concern about leaving money in the mailbox.

Response:

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

8. **Concern:**

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

9. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on November 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 30,525 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 23,026
Fringe Benefits @ 33.5%	\$ 7,714
Annual Lease Costs	<u>+ \$ 4,418</u>
Total Annual Costs	\$ 35,158
Less Annual Cost of Replacement Service	<u>- \$ 4,633</u>
Total Annual Savings	<u>\$ 30,525</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Amoret, MO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Butler Post Office, located 15 miles away.

The postmaster retired on November 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Amoret Post Office provided delivery and retail service to 63 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged eight. There are two permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$30,525 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

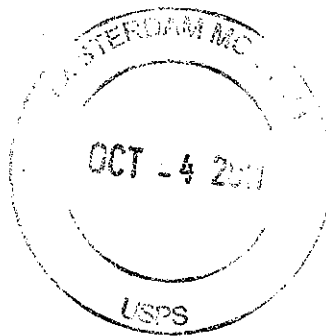
- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Amoret Post Office, Amsterdam Post Office and Butler Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Amoret Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Amoret Post Office, Amsterdam Post Office and Butler Post Office during normal office hours.

X

09/26/2011

Dean J Granholm
Vice President of Delivery and Post Office Operations

Date



Date of Posting: 10/04/2011

Date of Removal: 11/05/2011

Docket: 1352999 - 64722

Item Nbr: 49

Page Nbr: 1

FINAL DETERMINATION TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1352999 - 64722



Date of Posting: 10/04/2011

Date of Removal: 11/05/2011

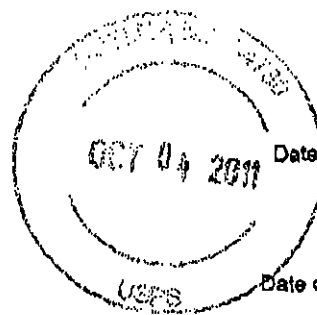
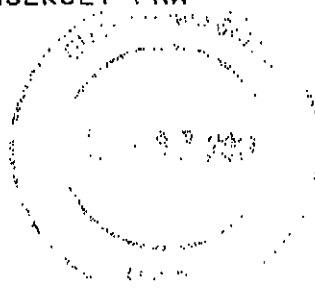
Docket: 1352999 - 64722

Item Nbr: 49

Page Nbr: 2

FINAL DETERMINATION TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1352999 - 64722



Date of Posting: 10/04/2011

Date of Removal: 11/06/2011

Docket: 1352999 - 64722

Item Nbr: 49

Page Nbr: 3

FINAL DETERMINATION TO CLOSE
THE AMORET, MO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1352999 - 64722

**Postal Bulletin Post Office Change Announcement Form
Final Determination 30-Day Posting Dates**

Post Office Final Determination Posting Dates*

Date posted: 10/04/2011
Date removed: 11/05/2011
No. of days posted: 32

Actual discontinuance date: 12/10/2011
Official discontinuance date:
(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

**BEFORE CHANGE
POST OFFICE INFORMATION**

Post Office
Name and State: AMORET, MO
ZIP Code: 64722-9998 Finance no: 280132
County: BATES
Type of discontinuance:
Consolidate () Close (X)

Type of discontinued facility
Post Office (X)
Classified Station () Branch ()
Community Post Office (CPO) ()

Coordinator name: KIM SILANCE
Telephone: (913) 782-3765

**AFTER CHANGE
POST OFFICE INFORMATION**

Administrative
Post Office: BUTLER
ZIP Code: 64730-9998 Finance no: 281158
County: BATES
Original name retained? Yes (X) No ()
New last line of customer address is:
AMORET MO,64722

Type of replacement service
Post Office () Route (X)
Classified Station () Branch ()
Contract Unit () Community Post Office (CPO) ()

Date:
(Location) District: MID-AMERICA PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.
Headquarters entry: () TL () HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.
Final determination for an independent Post Office must be posted for at least 30 days.

A2012-42

Postal Regulatory Commission
901 New York Ave NW Suite 200
Washington DC 20268-0001

Received

RECEIVED

2011 OCT 27 P 1:59

OCT 24 2011

October 11, 2011

Office of PAGR

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

Attn: Secretary Postal Regulatory Commission

This is an appeal to the closing of the Amoret Post Office. We were told at the community meeting in order to appeal the closing of the Amoret Post Office that the United States Postal Service had to follow the legal regulations in closing our office. According to the PO-101, Section 253 (c) it states the District Manager or MPOO conducts the Management Presentation and provides responses to customer's questions. Joanne Dean is not an MPOO or a district manager. She is the Discontinuance Coordinator. She is the one that conducted the Amoret meeting and answered questions.

Here's the portion from the PO-101

253 Conducting the meeting

The Manager, Marketing, has the overall responsibility for the community meeting, The Discontinuance Coordinator should assist with coordinating the following activities:

- a. The Manager, Marketing, sets up the meeting location and required equipment.
- b. The Discontinuance Coordinator places the sign-in sheet near the entrance of the meeting room and encourages customers to sign in.
- c. The District Manager or MPOO conducts the Management presentation and provides response to customer questions.
- d. The Manger, Consumer and Industry Contact, with assistance of the Discontinuance Coordinator, has responsibility for collecting customer comments and management responses.

We, the customers of the Amoret Post Office, feel the USPS did not follow correct procedures in conducting the meeting and we feel we have a very valid point to appeal this closing.

Respectfully,

Bobbe Jo Hicks	Yodie Vunovich
Glen A. Hicks	Charlie Vunovich
Jesse Taylor	Rebecca McPhillips
Daniel Wisdom	Lina M. Masters
Betty Wisdom	Danny Lee Masters
David Timplin	Deek Nelson
Kerry A. Johnson	Roger Lutz
Holly Long	Shelly Rogers
M. W.	Ashley Willard
Frederick E. Shelton	Bob Dyer
Quera T. Shelton	Rick Rogers
Jane Hettinger	Charlene Lewis
Donna	Randy Lewis
Shelli Wisdom	Arthur L. Fizzell
Rob Vunovich	Chris Fick
Tob Vunovich	David Fick
Linda Belt	William D. Biersfeld
Rex Belt	Julott Wisdom
Susan Barrett	Henry Wisdom
Mile Barrett	
Prof. Calgeper	
Mary E. Calgeper	
Alice Miller	
Norma Ridley	

Emory Bowen
 Larry Bowen
 Odene Finklang
 Ly Barrett
 Darrell Clay
 Daniel Embrey
 Serenity L. Embrey
 Thelma Hammett
 E. Lela Matthews
 Clyde Matthews
 Dorothy Deuch
 Fredricka C. Craft
 Jimmy P. Craft
 Milva Ross
 Leah Ross
 Jan Thornton
 Jean Hammer
 Pat Hazelbaker
 in. Simon M. M.
 in. Simon M. M.
 Kai Backway
 Berenice R. P. Dawson

Margaret L. Hunsicker
 Ryan M. Dancer
 Mary E. Waller
 Sam Waller
 Donna Kening
 Henry Hickerson
 Sheryl Hickerson
 Kelli Bowens
 Virgil Bowens
 Nancy Vail
 H. J. Vail
 Helen L. Millard
 Clay Lindsay
 Carl Lindsay
 Jenny Voss
 Donna Short
 Gary Bailes
 Eugene Strange
 Jerry A. A.
 J. M. A.
 Susan M. Parks
 Gary L. Parks
 Ralph Messer

Wendy Lee Hagan

Bonnie Smith

Debbie Ridley

Terry Payne

Nikki Robert

Krista Bradley

James Lambert

Glen Henry Rogers

Tamie Hutchinson

Julie Hutchinson

Bobby Hutchinson

Bernie Hoover

Thomas Long

Dan Barton

Deanna Barton

Ronald Fowler

Robert R. Decker

Savannah Miller

Lori Fowler

Alfred J. [unclear]

Wendy Lee Hagan

Jackie Parker Barnett

LEONARD M. BURROTT

A2012-42

Postal Regulatory Commission
901 New York Ave NW Suite 200
Washington D C 20268-0001

Received

RECEIVED

2011 OCT 28 A 10:55

October 25, 2011

OCT 26 2011

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

Office of PAGR

Attn: Secretary Postal Regulatory Commission

This is an appeal to the closing of the Amoret Post Office. We were told at the community meeting in order to appeal the closing of the Amoret Post Office that the United States Postal Service had to follow the legal regulations in closing our office. According to the PO-101, Section 253 (c) it states the District Manager or MPOO conducts the Management Presentation and provides responses to customers questions. Joanne Dean is not an MPOO or a district manager. She is the Discontinuance Coordinator. She is the one that conducted the Amoret meeting and answer questions.

Here's the portion from the PO-101

253 Conducting the meeting

The Manager, Marketing, has the overall responsibility for the community meeting. The Discontinuance Coordinator should assist with coordinating the following activities:

- a. The Manager, Marketing, sets up the meeting location and required equipment.
- b. The Discontinuance Coordinator places the sign-in sheet near The entrance of the meeting room and encourages customers to sign in.
- c. The District Manager or MPOO conducts the Management Presentation and provides response to customer questions.
- d. The Manager, Consumer and Industry Contact, with assistance of the Discontinuance Coordinator, has responsibility for Collecting customer comments and management responses.

We feel the USPS did not follow correct procedures in conducting the meeting and we feel we have a very valid point to appeal this closing.

Amoret Post Office is more than just a Community Post Office that includes P O Boxes and rural area farmers. The Amoret Post Office serves rural America. Amoret is located on state hwy 52. State Hwy 52 connects Kansas to Missouri. It connects major Hwy 69 in Kansas, to major Hwy 71 in Missouri. Therefore, many people on vacation use this Post Office. Many truckers use this post office because of easy access. Other out of town people use this office more than there home town office because they pass it each day and like the easy access and no long line to wait for service. Please reconsider closing this rural post office.

Respectfully,



Mildred Bell

Mildred Bell

P O Box 147

Amoret Mo 64722

Docket: 1352999 - 64722
Item Nbr: 52
Page Nbr: 1



A 2012-42

Postal Regulatory Commission
901 New York Ave NW Suite 200
Washington D C 20268-0001

Received

2011 OCT 28 A 10:55

October 25, 2011

OCT 26 2011

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

Office of PAGR

Attn: Secretary Postal Regulatory Commission

This is an appeal to the closing of the Amoret Post Office. We were told at the community meeting in order to appeal the closing of the Amoret Post Office that the United States Postal Service had to follow the legal regulations in closing our office. According to the PO-101, Section 253 (c) it states the District Manager or MPOO conducts the Management Presentation and provides responses to customers questions. Joanne Dean is not an MPOO or a district manager. She is the Discontinuance Coordinator. She is the one that conducted the Amoret meeting and answer questions.

Here's the portion from the PO-101

253 Conducting the meeting

The Manager, Marketing, has the overall responsibility for the community meeting. The Discontinuance Coordinator should assist with coordinating the following activities:

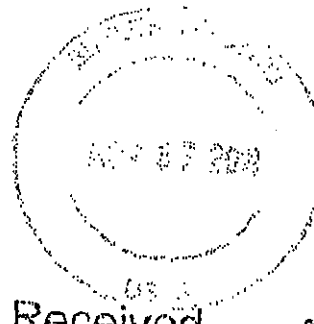
- a. The Manager, Marketing, sets up the meeting location and required equipment.
- b. The Discontinuance Coordinator places the sign-in sheet near The entrance of the meeting room and encourages customers to sign in.
- c. The District Manager or MPOO conducts the Management Presentation and provides response to customer questions.
- d. The Manager, Consumer and Industry Contact, with assistance of the Discontinuance Coordinator, has responsibility for Collecting customer comments and management responses.

Docket: 1352999 - 64722

Item Nbr: 52

Page Nbr: 2

Postal Regulatory Commission
901 New York Ave NW Suite 200
Washington D C 20268-0001



A2012-42

RECEIVED

Received

2011 OCT 28 A 10:55

October 25, 2011

OCT 26 2011

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

Office of PAGR

Attn: Secretary Postal Regulatory Commission

This is an appeal to the closing of the Amoret Post Office. We were told at the community meeting in order to appeal the closing of the Amoret Post Office that the United States Postal Service had to follow the legal regulations in closing our office. According to the PO-101, Section 253 (c) it states the District Manager or MPOO conducts the Management Presentation and provides responses to customers questions. Joanne Dean is not an MPOO or a district manager. She is the Discontinuance Coordinator. She is the one that conducted the Amoret meeting and answer questions.

Here's the portion from the PO-101

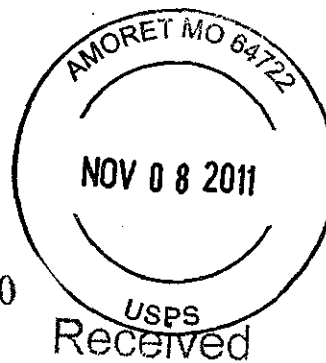
253 Conducting the meeting

The Manager, Marketing, has the overall responsibility for the community meeting. The Discontinuance Coordinator should assist with coordinating the following activities:

- a. The Manager, Marketing, sets up the meeting location and required equipment.
- b. The Discontinuance Coordinator places the sign-in sheet near The entrance of the meeting room and encourages customers to sign in.
- c. The District Manager or MPOO conducts the Management Presentation and provides response to customer questions.
- d. The Manager, Consumer and Industry Contact, with assistance of the Discontinuance Coordinator, has responsibility for Collecting customer comments and management responses.

Docket: 1352999 - 64722
Item Nbr: 52
Page Nbr: 3

Postal Regulatory Commission
901 New York Ave NW Suite 200
Washington D C 20268-0001



A2012-42

RECEIVED

2011 OCT 28 A 10:55

October 25, 2011

OCT 26 2011

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

Office of PAGR

Attn: Secretary Postal Regulatory Commission

This is an appeal to the closing of the Amoret Post Office. We were told at the community meeting in order to appeal the closing of the Amoret Post Office that the United States Postal Service had to follow the legal regulations in closing our office. According to the PO-101, Section 253 (c) it states the District Manager or MPOO conducts the Management Presentation and provides responses to customers questions. Joanne Dean is not an MPOO or a district manager. She is the Discontinuance Coordinator. She is the one that conducted the Amoret meeting and answer questions.

Here's the portion from the PO-101

253 Conducting the meeting

The Manager, Marketing, has the overall responsibility for the community meeting. The Discontinuance Coordinator should assist with coordinating the following activities:

- a. The Manager, Marketing, sets up the meeting location and required equipment.
- b. The Discontinuance Coordinator places the sign-in sheet near The entrance of the meeting room and encourages customers to sign in.
- c. The District Manager or MPOO conducts the Management Presentation and provides response to customer questions.
- d. The Manager, Consumer and Industry Contact, with assistance of the Discontinuance Coordinator, has responsibility for Collecting customer comments and management responses.

Docket: 1352999 - 64722

Item Nbr: 52

Page Nbr: 4

Postal Regulatory Commission
901 New York Ave NW Suite 200
Washington DC 20268-0001



A2012-42

RECEIVED

2011 OCT 27 P 1:59

October 11, 2011

OCT 24 2011

Office of PAGR

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

Attn: Secretary Postal Regulatory Commission

This is an appeal to the closing of the Amoret Post Office. We were told at the community meeting in order to appeal the closing of the Amoret Post Office that the United States Postal Service had to follow the legal regulations in closing our office. According to the PO-101, Section 253 (c) it states the District Manager or MPOO conducts the Management Presentation and provides responses to customer's questions. Joanne Dean is not an MPOO or a district manager. She is the Discontinuance Coordinator. She is the one that conducted the Amoret meeting and answered questions.

Here's the portion from the PO-101

253 Conducting the meeting

The Manager, Marketing, has the overall responsibility for the community meeting, The Discontinuance Coordinator should assist with coordinating the following activities:

- a. The Manager, Marketing, sets up the meeting location and required equipment.
- b. The Discontinuance Coordinator places the sign-in sheet near the entrance of the meeting room and encourages customers to sign in.
- c. The District Manager or MPOO conducts the Management presentation and provides response to customer questions.
- d. The Manager, Consumer and Industry Contact, with assistance of the Discontinuance Coordinator, has responsibility for collecting customer comments and management responses.

Docket: 1352999-64722

ItemNbr: 52

Page Nbr: 5

Postal Regulatory Commission
901 New York Ave NW Suite 200
Washington DC 20268-0001



A2012-42

RECEIVED

2011 OCT 27 P 1:59

OCT 24 2011

Office of PAGR

POSTAL REGULATORY
COMMISSION
OFFICE OF THE CLERK

October 11, 2011

Attn: Secretary Postal Regulatory Commission

This is an appeal to the closing of the Amoret Post Office. We were told at the community meeting in order to appeal the closing of the Amoret Post Office that the United States Postal Service had to follow the legal regulations in closing our office. According to the PO-101, Section 253 (c) it states the District Manager or MPOO conducts the Management Presentation and provides responses to customer's questions. Joanne Dean is not an MPOO or a district manager. She is the Discontinuance Coordinator. She is the one that conducted the Amoret meeting and answered questions.

Here's the portion from the PO-101

253 Conducting the meeting

The Manager, Marketing, has the overall responsibility for the community meeting. The Discontinuance Coordinator should assist with coordinating the following activities:

- a. The Manager, Marketing, sets up the meeting location and required equipment.
- b. The Discontinuance Coordinator places the sign-in sheet near the entrance of the meeting room and encourages customers to sign in.
- c. The District Manager or MPOO conducts the Management presentation and provides response to customer questions.
- d. The Manager, Consumer and Industry Contact, with assistance of the Discontinuance Coordinator, has responsibility for collecting customer comments and management responses.

Docket: 1352999-64722

Item Nbr: 52

Page Nbr: 6



Postal Regulatory Commission
901 New York Ave NW Suite 200
Washington DC 20268-0001

RECEIVED

2011 OCT 27 P 1:59

OCT 24 2011

Office of PAGR

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

October 11, 2011

Attn: Secretary Postal Regulatory Commission

This is an appeal to the closing of the Amoret Post Office. We were told at the community meeting in order to appeal the closing of the Amoret Post Office that the United States Postal Service had to follow the legal regulations in closing our office. According to the PO-101, Section 253 (c) it states the District Manager or MPOO conducts the Management Presentation and provides responses to customer's questions. Joanne Dean is not an MPOO or a district manager. She is the Discontinuance Coordinator. She is the one that conducted the Amoret meeting and answered questions.

Here's the portion from the PO-101

253 Conducting the meeting

The Manager, Marketing, has the overall responsibility for the community meeting, The Discontinuance Coordinator should assist with coordinating the following activities:

- a. The Manager, Marketing, sets up the meeting location and required equipment.
- b. The Discontinuance Coordinator places the sign-in sheet near the entrance of the meeting room and encourages customers to sign in.
- c. The District Manager or MPOO conducts the Management presentation and provides response to customer questions.
- d. The Manger, Consumer and Industry Contact, with assistance of the Discontinuance Coordinator, has responsibility for collecting customer comments and management responses.